

2025-2026 Florida Council on Aging

BOARD OF TRUSTEES

OFFICERS

President: Erin McLeod, Sarasota

Erin McLeod is President & CEO of Senior Friendship Centers, Inc. (SFC), a regional nonprofit in SW Florida with a \$20 million annual budget that has served seniors, families, and caregivers since 1973. She joined the organization in 2004 as Director of Communications, was Chief Operating Officer from 2006-2012, became Senior VP in 2012, and appointed President & CEO in January 2016. McLeod earned her degree in public relations from the University of Florida, and has completed certificate work in nonprofit management, fundraising, strategic planning, and board governance. Her career experience includes consulting, healthcare, hospitality, and nonprofit, for the last 20 years focused solely on all things aging. She is an active community member and currently serves as a Trustee and President-elect for the Florida Council on Aging, Board Chair for HCA Doctor's Hospital of Sarasota, a board member of the Greater Sarasota Chamber of Commerce, and a member and past president of the Central West Coast Chapter of the Florida Public Relations Association. She is an active member of the Aging Society of America, the National Council on Aging, and the National Association of Nutrition and Aging Services Programs, Meals on Wheels Florida, Meals on Wheels of America, and long-time parishioner and volunteer at Church of the Redeemer. McLeod grew up in central Florida and has lived in Sarasota since 1983. She is a passionate advocate for older adults to end ageism and optimizing our communities for all ages.

President-Elect: Josefina Carbonell, Miami

Josefina Carbonell is the Chief Advocacy Officer for Independent Living Systems (ILS) and a seasoned healthcare professional with experience at the local, state, and national levels. She has been an instrumental voice for the nation's aging population and has worked to develop programs aimed at serving our nation's seniors. In her current role, Carbonell works closely with the Board of Directors and Chairman of the Board in crafting and implementing the company's advocacy agenda, including taking legislative and regulatory action on major state and federal public policy initiatives. Carbonell also leads the partnership and collaboration efforts with key community based HCBS/LTSS stakeholders and Providers in order to drive quality service improvements and better integration efforts in the care and delivery of LTSS services to members. In 2001, she was appointed by President George W. Bush as the Assistant Secretary for Aging at the U.S. Department of Health and Human Services (HHS), where she directed all operations of \$4.1 billion in Federal grant programs to support community-based long-term care services for the U.S. elderly. She also co-lead the implementation of the Medicare Modernization Act, SNP's and Part D Benefits, as well as served as a principal advocate in the U.S. for independent living for the elderly. Carbonell established, modernized, and guided numerous programs, campaigns, and networks in HHS until she joined the ILS management team in January 2009. Previously, Carbonell also served as the chief executive of Little Havana Activities and Nutrition Centers of Dade County, Inc., the nation's largest aging, health and nutrition services program in Florida geared towards the geriatric Hispanic community. Carbonell also serves as a board member for several organizations on aging, including the National Council on Aging, Easter Seals, Partners at Home LLC, Florida Council on Aging, Florida Atlantic University's Board of Advisors for the Academy on Aging, and Independent Living Community Services, Inc. Carbonell received her Bachelor of Arts degree from Florida International University in Public Administration and External Studies. She continued her education at Harvard University

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and received a Certificate Degree Program for State and Local Senior Executives from the JFK School of Government.

Secretary: Kevin Kenney, MBA, Jacksonville

Kevin Kenney currently serves as the Senior Vice President of Growth and Client Success for CareBridge. He has spent over 30 years in healthcare with a focus on developing and implementing products and services that enable vulnerable populations to better manage their health, maintain their independence, and more easily navigate the health care system. He lives in Jacksonville with his wife, Heather, and two sons, Alec and Andrew. Kenney holds a Bachelor of Science degree and a Master of Business Administration from the University of Florida. He also serves on the Board of Trustees for Aging True and the Board of Advisors for the University of Florida's Center for Supply Chain Management.

Treasurer: Janice Ancrum, Fernandina Beach

Janice Ancrum is the President & CEO of the Nassau County Council on Aging, Inc.(NCCOA), a position she has held for 13 years. She is responsible for providing an array of services and programs to seniors in Nassau County such as home health, home delivered and congregate meals, adult day healthcare, senior center activities, and educational programs. Ancrum has 42 years of combined Government and Non-profit experience, and has held leadership positions for 39 years. A graduate of the University of Florida, Ancrum brings a wealth of skills in grants management, program compliance and collaborations with various community partners and agencies to promote the upward mobility and well-being of others. Over the years, she has had hundreds of hours of leadership and management training. Most recently, she was selected as one of the "40 over 40" leaders in Nassau County. Some of her past and present community involvement include; The Baptist Foundation Social Responsibility Committee, Nassau County Essential Housing Advisory Committee, United Way, Girl Scouts of America, YMCA and Barnabas Board of Directors. She currently serves on the Board of Directors for Baptist-Nassau Hospital and Florida Council of Aging. Janice is the former Associate Director of Community Connections of Jacksonville, FL, where she led many initiatives to provide programs and support for homeless families in Duval County for 15 years. In 2021, the NCCOA Board of Directors renamed the Nassau County Council on Aging Senior Life Center the "Janice Ancrum Senior Life Center." She is a native of Fernandina Beach, and is married to Herbert Mitchell.

Immediate Past President: Jeff Johnson, St. Petersburg

Jeff Johnson is the State Director of AARP Florida. He joined the AARP team in 2000 and has served as the State Director since 2010. In this role, he leads a team of staff and volunteers across the state to empower Floridians aged 50 and older to choose how they live as they age. Johnson has been frequently recognized on lists of the most influential Floridians by outlets such as *Florida Politics*, *City & State*, and *Florida Trend*. A proud lifelong Floridian, he was raised in Jacksonville and holds a Bachelor of Arts degree in religion from Wake Forest University and a Master of Divinity degree from Emory University's Candler School of Theology. Johnson is a member of Leadership Florida, a board member of the Florida Chamber Foundation and the outgoing President of the Florida Council on Aging.

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DISTRICT REPRESENTATIVES

District I Representative: Josh Newby, Pensacola

Josh Newby serves as the President/CEO for the Council on Aging of West Florida. He received a Bachelor's Degree in Public Relations and a Master's Degree in Strategic Communication from the University of West Florida (UWF). In addition to administrating and supervising the staff and funded programs, he speaks and advocates on statewide issues that affect the elderly and agencies that serve senior citizens. Newby is a graduate of the Pensacola Chamber Foundation's Leadership Pensacola program and serves on the board of Five Flags Rotary, Florida Public Relations Association. Newby was also named a 2019 Rising Star from INWeekly and to the 2023 and 2024 Power List.

District II Representative: Lisa L. Bretz, MSW, Tallahassee

Lisa Bretz, MSW is the Executive Director of Advantage Aging Solutions which serves as the Area Agency on Aging for North Florida and Aging and Disability Resource Center. She is responsible for oversight of the coordination of home and community-based programs and services in a fourteen-county area. She has been working in the non-profit sector for over thirty years, having started her career in the field of aging as a case manager with Elder Care Services in Tallahassee, Florida. In addition to her role as Executive Director, Bretz serves on several boards including the Florida Association of Area Agencies on Aging, Immediate Past President, the Southeastern Association of Area Agencies on Aging, Secretary, and Florida Council on Aging as a Trustee At-Large. She is a proud alumnus of Florida State University's College of Social Work.

District III Representative: Laurence Solberg, MD, Newberry

Dr. Laurence M. Solberg is the Associate Director for Clinical Innovations at the Geriatric Research, Education and Clinical Center (GRECC) in the Malcom Randall VA Medical Center, NF/SG VHS in Gainesville, Florida. He is a geriatrician and implementation science researcher focusing on quality improvement, education, and clinical outcomes to improve the delivery of healthcare in the VA Health System. He leads the VA Geriatrics and Extended Care (GEC) Central Office Age-Friendly Health System program after leading the certification of the NF/SG VHS as an Age-Friendly Health System. The Age-Friendly Health System is a program through the Institute for Healthcare Improvement focusing on "What matters" to older adults in healthcare. Dr. Solberg is a Professor of Internal Medicine at the University of Central Florida College of Medicine and is also a faculty member at the University of Florida College of Nursing. Dr. Solberg completed a Fellowship in the Health and Aging Policy sponsored by the John A. Hartford Foundation. He has held multiple leadership positions including the Vice Chair for Clinical Operations, chief of Geriatric Medicine, and the Ruth Jewett Professor of Geriatric Medicine at the University of Florida College of Medicine in the Department of Aging and Geriatric Research from 2013-2019. He was the chair of the UF Health/Shands Hospital ethics committee from 2016-2019. Dr. Solberg earned his medical degree from the Jagiellonian University in Krakow, Poland. He completed his residency training in internal medicine and fellowship training in geriatric medicine at Yale University School of Medicine in New Haven, Connecticut. Prior to moving to Florida, Dr. Solberg was a faculty member at Vanderbilt University School of Medicine in Nashville, Tennessee; Harvard School of Medicine; Tufts University School of Medicine in Boston, Massachusetts; and practiced geriatric medicine at the Lahey Clinic in Burlington, Massachusetts. Dr. Solberg has published multiple articles and book chapters and his research focuses on delirium in the older adult. He is an advocate for older adults and for health systems to be more age friendly. Dr. Solberg is a US Army veteran.

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District IV Representative: Sam Hall, MBA, Jacksonville

Sam Hall has held multiple leadership positions with Aging True during his 13 years of service. He began his tenure with five years as the Director of Human Resources followed by five as the Director of Operations. He assumed the role of Chief Operations Officer in 2021. A Jacksonville native, Hall began his professional career in the financial industry with Barnett Bank. Subsequently, he gained extensive non-profit experience with Jacksonville University and INROADS, Inc., a Human Resources and Training firm specializing in talent acquisition and employee development for Fortune 500 companies. After relocating to Detroit, Michigan, he led a multi-state regional Human Resources division for Cintas Corporation with responsibilities for Michigan, Ohio, Indiana and Ontario, Canada overseeing Recruiting, Labor Relations, and Training & Development. A graduate of Jacksonville University and devoted to the local community, Hall earned a Senior Human Resources certification, MBA, and a bachelor's degree in management from Jacksonville University. He has served on numerous non-profit boards and is a graduate of Leadership Detroit and Leadership Jacksonville.

District V Representative: Debra Silvers, Esq., CIPP/US, CHC, St. Petersburg

Debra Silvers is the Chief Compliance Officer and General Counsel for G.A. Foods Services of Pinellas County where she has oversight of all legal, compliance, and regulatory matters, including the Contracting and Licensing Department. Ms. Silvers has more than 30 years of experience in Healthcare Compliance and Privacy with extensive experience working with state and federal regulatory agencies, such as CMS, the FDA, and OSHA. She also successfully led a Joint Commission Accreditation and Standards Homecare Program for more than 15 years. Debra is experienced in drafting, negotiating, and managing healthcare contracts with Medicare Advantage and Managed Medicaid Plans. Ms. Silvers is certified in HealthCare Compliance and is a Certified Information Privacy Professional. She graduated from Millersville University of Pennsylvania with a Bachelor's Degree in Science and Western Michigan University, Thomas M. Cooley School of Law, Cum Laude with a Juris Doctorate specializing in administrative law. Ms. Silvers was admitted to the Florida Bar in 2017.

District VI Representative: Andrew Molosky, MBA, FACHE, Temple Terrace

Andrew Molosky is the President and Chief Executive Officer of Chapters Health System, one of the nation's premier community-based care delivery systems. Chapters Health has redefined its position as the nation's largest not-for-profit, end-of-life care organization into that of the leading community-based population health organization under Andrew's strategic direction. As a routinely engaged consultant, speaker and mentor, Molosky is modeling and leading innovation across several industries concurrently. He has served in executive leadership for over 20 years spanning an array of geographies and organizations including publicly traded, privately held, and not-for-profit. Molosky completed his undergraduate the University of Toledo and his Master of Business Administration from the Ken Blanchard College of Business at Grand Canyon University additionally holding his Fellowship from the American College of Healthcare Executives.

District VII Representative: Wendy Ford, MBA, Kissimmee

Wendy Coschignano-Ford was appointed the Chief Executive Officer (CEO) for the Osceola County Council on Aging (OAOA) in 2019. Her career with the OAOA began in 1999, and has been expansive, spending more than twenty of those years in administrative and directorship roles, including serving as the Director of Housing and Finance, which encompassed managing the

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operations for six Osceola-based low-income housing communities and twelve single family homes. During the past two decades, Ford's multi-disciplinary leadership and management skills led her to be appointed to the President/CEO position. Within a brief time, she has successfully developed, negotiated, and now manages, a myriad of commercial contracts and social service programs while directing the implementation of strategic planning and market strategies within the Council. Accordingly, since her appointment in 2019, the OCOA has seen exponential increases in sustainable, fully funded operations, expanded business collaborations within the Osceola community and Central Florida, with innovative initiatives which have more than doubled revenue, client satisfaction, profitability, and reimbursement growth. Ford holds Housing and Urban Development (HUD) certifications along with Assistant Housing Manager and Housing Credit Certified Professional designations. Most recently, she was recognized by Governor DeSantis office for the recovery efforts from Hurricane Ian. She has also been recognized by the Florida Department of Elder Affairs Secretary, Michelle Branham, for outstanding leadership and agency accomplishments. Further, She is a member of the Kissimmee Police Department's Crime Free initiative program; a graduate of the University of Florida Leading Age Leadership Academy 2009, Leadership Osceola 2019, along with Stetson University Disruptive Leadership 2020. She currently sits on Career Source Central Florida Board of Directors, as well as their Revenue & Diversity and Audit Committees, She is also a Board Member for Florida Council on Aging. She is a graduate of the University of Central Florida's Business College; she earned her MBA from European Business School of Barcelona (ENEB), and her Masters in Teams and Team Management, also from ENEB, in Barcelona, Spain. Ford has been married to her husband Chip, for fifteen years, she has two children and three grandchildren.

District VIII Representative: Alexis Nguyen, MBA, Tampa

Alexis Nguyen is a seasoned serial entrepreneur and executive with over 30 years of leadership in the healthcare industry. She is the owner of *Assisting Hands Gulf Coast (AHGC) Home Care*, where she has introduced innovative home care and care management solutions. Under her leadership, AHGC is uniquely positioned as the only agency in the region with a consistently sufficient number of caregivers. Notably, her commitment to cultural competence is evident in her emphasis on employing multilingual caregivers to better serve Florida's diverse communities. With offices in Tampa and Sarasota, AHGC provides in-home senior care and geriatric care management, helping thousands of seniors age safely and independently in place. Nguyen's entrepreneurial spirit also led her to found *OnSite Safe*, a healthcare initiative dedicated to COVID-19 testing and vaccination. Her team was the first in Hillsborough County to administer thousands of vaccinations, making a significant impact during the height of the pandemic. More recently, she has expanded her focus to the tech sector and is now an active Angel Investor, supporting innovative startups with high-growth potential. Earlier in her career, Nguyen managed a team of clinicians delivering healthcare services to 1.5 million federal employees across 14 states. During this tenure, she spearheaded clinical quality initiatives that significantly reduced medical errors and waste. She also oversaw \$165 million in IT investments for a Fortune 500 healthcare insurer, driving major cost savings and enhancing both customer and provider experiences. Nguyen holds an MBA from Keller Graduate School of Management and a Bachelor of Science in Decision Information Science from the University of Florida. Outside of her professional life, she is a devoted dog lover, a passionate world traveler, an avid mountain trekker, and enjoys spending time with her family. She is happily married.

District IX Representative: Elizabeth (Liz) Lugo, Boca Raton

Elizabeth Lugo joined The Volen Center in 1994. Lugo holds a Bachelor's Degree in Social Work from Florida Atlantic University. The Center received its first national accreditation from the National

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Institute of Senior Centers in 2009, is accredited by Nonprofits First, was awarded the Florence R. Goldmann Award for Excellence in 2010 by the Florida Association of Senior Centers, and was awarded the Area Agency on Aging Palm Beach/Treasure Coast Provider of the Year award in 2009. Lugo was the recipient of a scholarship to Harvard Business School's Strategic Perspectives in Nonprofit Management program in 2009. Lugo has also served as a Field Instructor for Florida Atlantic University's School of Social Work. In 2012, she was awarded the Outstanding Alumna Award from the School of Social Work and was honored by the University as a whole, being named a Distinguished Alumni in 2013. In 2024, Lugo marked her 30th anniversary at The Volen Center.

District X Representative: Andrea Busada, Plantation

Andrea Busada is the Director of the Broward County Elderly and Veterans Service Division. In addition to being the Community Care for the Elderly (CCE) Lead Agency for Broward County, the Division also provides a transitional housing program; two consumer-directed care stipend programs; Veterans services; emergency financial assistance; and OAA Title III E caregiver training and support to approximately 3,200 Broward County residents each year. She is currently the Immediate Past President of the Florida Association of Aging Services Providers (FASP) Board of Directors; the District X representative on the Florida Council on Aging Board of Trustees; a member of the Broward Dementia Care and Cure Initiative Task Force; and serves as the Human Services Branch Deputy Director during emergency activations. She holds a Bachelor of Science Degree in Business Management from the University of Maryland Robert H. Smith School of Business.

District XI Representative: Carlos Martinez, CPA, Miami

Carlos L. Martinez serves as President and CEO of United HomeCare, a leading 501(c)(3) home health and community care organization and Designated Community Care for the Elderly (CCE) Lead Agency, committed to serving older adults, individuals with disabilities, and family caregivers across Miami-Dade, Broward, and Monroe counties for over 50 years. Under his leadership, United HomeCare has grown into a pillar of support for aging communities, managing a workforce of more than 1,366 employees dedicated to delivering compassionate and innovative care. Prior to joining United HomeCare, Martinez is a licensed CPA member of the Texas Society of Public Accountants and has held key leadership positions in healthcare and aging services, including as CFO for the Alliance for Aging for Dade and Monroe Counties and as VP of Finance/Administration for a large hospice provider and managed care organization where he spearheaded business strategy and development. He is a recognized leader in nonprofit management and healthcare leadership and graduate of the Harvard Business School Leadership in Non-Profit Management Program and Cornell University Executive Healthcare Leadership Program. He is a distinguished alumnus of St. Thomas University and Miami Dade College where he was featured in the "I AM MDC" campaign, celebrating notable graduates. Martinez actively contributes to key organizations that shape elder care policy and advocacy including the Florida Council on Aging, Florida Association of Service Providers, Home Care Association of Florida, United Way Miami Older Adult Task Force, Greater Miami Chamber of Commerce, South Florida Hispanic Chamber of Commerce, Office of the Miami-Dade State Attorney's Elder and Vulnerable Adults Workgroup, and Florida International University's President's Council. His dedication to advancing elder care has earned him numerous awards in recognition of his many years of professional service to our community's seniors including the Latino Center on Aging Golden Age Home Care Leadership, United Way Miami Monsignor Walsh Outstanding Human Services Professional, SFLHCC Hispanic Leadership, Miguel de Cervantes and Health Care Champion Community Engagement awards, Education Fund Honoree and Global Innovative Foundation's Champion in Advocating for Vulnerable Populations Award, and recognition as a Judge for the Ms. and Mr. Senior Florida Pageant. He remains deeply committed to and

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advocates for equitable, community-based care solutions that empower older adults to live with dignity, independence, and respect.

TRUSTEES AT-LARGE

Trustee At-Large: Natalia Aresu, Tampa

Natalia Aresu serves as the Regional President for Humana Healthy Horizons in Florida. Her extensive career with Humana spans over 20 years, where she has developed a profound expertise across key operational areas of health plan management. Her comprehensive experience encompasses strategy, clinical model of care, provider engagement, process improvement, utilization management, finance, member services, and the operational dynamics of government health care programs. Under Aresu's leadership as Regional President, Humana Healthy Horizons in Florida successfully re-procured the statewide Medicaid contract in 2024 and expanded its services to include two new populations: Severe Mental Illness (SMI) and HIV. Previously, She served as the Plan President for Humana Healthy Horizons in South Carolina and was the Florida Long Term Care leader, where she implemented two statewide Long Term Care contracts. Her efforts have led to operational excellence, substantial membership growth, and strengthened relationships with both members and providers. She is recognized for her ability to lead large, diverse teams, fostering high-performing, mission-driven groups of accountable and innovative problem solvers. Additionally, She serves as an active Board Member of the Florida Council on Aging, advocating for the aging population. Aresu's 23+ years of progressive leadership experience have equipped her with valuable insights into serving Medicaid, and Dual Eligible populations across New York, Florida, and South Carolina. Her professional journey is marked by a commitment to enhancing healthcare services and demonstrating a deep understanding of the challenges faced by vulnerable populations.

Trustee At-Large: Laura Bayona, Naples

Laura Bayona is an Area Manager for Special Consumer Services at Florida Power & Light (FPL), with over 15 years of experience in energy conservation, account management, customer experience, and customer advocacy. In her current role, Bayona manages relationships with hundreds of organizations that support customers in need, advocating for the most vulnerable members of the community, and overseeing FPL's Care To Share Program. She serves as an Executive Board Member of the National Energy and Utility Affordability Coalition (NEUAC), Trustee on the Florida Council on Aging (FCOA) Board, a Board Member of the Florida Housing Coalition, and Advisory Council Member for the Southwest Florida Area Agency on Aging.

Trustee At-Large: Michele Cavallo, St. Petersburg

Michele Cavallo serves as Principal Regional Customer Experience Lead for Duke Energy Florida, bringing 35 years of expertise from a career that began in 1989 at Florida Power Corporation in Customer Service. Her journey spans leadership roles in Public Affairs, Economic Development, Large Account Management, and as Small and Medium Business Solutions Director, where she shaped strategies to enhance service for over 80,000 SMB customers. Now leading Florida's customer experience, Cavallo drives cross-functional Customer Impact and Action Team meetings, oversees customer communications, and supports state leadership on key initiatives. Her extensive customer-focused experience uniquely equips her to steer critical company strategies. Deeply engaged in her community, Cavallo serves on the Advisory Council of Step Up for Students, the

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Emergency Preparedness Board of the Florida Healthcare Association, and as President of Business and Professional Women/Florida. A second-generation Floridian from Clearwater, she holds a Bachelor of Science in Management from Florida State University and a Master of Business from the University of South Florida. She and her husband, Paul, share a love for travel and music, often blending the two, and enjoy life with their lively boxer, Remi.

Trustee At-Large: Tim Conroy, MS, MBA, Roswell, GA

In his role as Vice President, Advocacy and Growth for Jukebox Health, Conroy has responsibility for overseeing Long Term Services & Support (LTSS) waiver benefit programs, working with state governments and MLTSS plans to develop value based, clinically focused interventions improving HCBS beneficiary independence and safety at home. He partners with executive management teams at state government, managed care and local Area Agencies on Aging (AAAs) and Community Based Organizations (CBO) organizations to ensure continuation of partnerships to support member services. Before joining Jukebox, Conroy was recently National VP of Government Programs with Moms Meals and has over 20 years of healthcare executive experience leading organizations in acute and post-acute care delivery, in healthcare sales and operations overseeing national field sales teams supporting Medicare and Medicaid, in clinical operations and program development. He earned his PhD in Health Services from Walden University, MBA in Health Services Management from the University of Tennessee, Knoxville, his MS from East Tennessee State University, and his BS from the University of Kentucky – both in Health Sciences.

Trustee At-Large: Karen Deigl, MA, Vero Beach

Karen B. Rose Deigl is the President and CEO of Senior Resource Association, a position she has held since 2006. Senior Resource Association is a non-profit organization providing home and community-based services benefiting older and disabled adults in Indian River County. In addition, the organization is the community transportation coordinator for Indian River and Martin Counties providing door-to-door demand response service and mass transit for residents and visitors of the counties. Deigl holds a Bachelor of Science Degree in Health Administration from Florida Atlantic University and a Master's Degree in Health Administration from the University of Florida. Since 2016, she has held an elected position as Indian River County Hospital District Trustee. She ensures fiscally sound and responsible resolutions are made in order to provide healthcare and better quality of life for all Indian River County residents.

Trustee At-Large: Tom Felke, PhD, Fort Myers

Dr. Tom Felke serves as Associate Dean for Academics and Professor of Social Work within the Marieb College of Health & Human Services at Florida Gulf Coast University (FGCU). He also serves as Executive Director of the Shady Rest Institute on Positive Aging, an interdisciplinary initiative at FGCU focused on older adults. Dr. Felke received his Bachelor of Arts degree in Elementary and Special Education from Providence College. He continued his studies first at New York University, conducting research in educational sociology at the Boys & Girls Club of Coney Island. Later he participated in an early childhood assessment project at Yale University in the Edward Zigler Center for Child Development & Social Policy. He completed his Master of Social Work degree with concentrations in administration, policy, and international issues at the University of Connecticut. He also earned his Ph.D. in social work from the University of Connecticut, completing his dissertation research in Armenia about ethnic Armenian refugees from Nagorno-Karabakh and Azerbaijan. He began his social work career with Catholic Charities of Southern Connecticut as a Child & Family Services Manager before moving to public service as an Organization & Skill Development Manager

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with the Connecticut Department of Social Services through a contract with the University of Connecticut. Dr. Felke focuses his teaching and research on macro social work, policy advocacy, and the application of technology to social work practice and evaluation. A major focus of this latter work is the use of geographic information systems (GIS). He has conducted several studies using GIS technologies and published articles on these efforts. He has also authored three book chapters on the use of technology in the social work curriculum. The focus of his research projects has been on the needs of older adults, affordable housing, and food insecurity. He is active as a member of several boards and committees in Southwest Florida as well as for national social work organizations.

Trustee At-Large: Patty Husted, Port St. Lucie

Patty Husted joined VITAS in 1989 as a hospice nurse in a Florida inpatient unit. Since then she has served in more than a dozen leadership roles throughout the company's expansion into 12 additional states and the District of Columbia. The VITAS Footprint captures greater than 70% of the population in Florida with patients in 15 of the 27 districts and 40 of the 67 counties. In her current role as Executive Vice President of Operations, Husted is responsible for overseeing the Florida and Georgia Programs where she oversees more than 6,700 employees. She held the leadership role in 5 successful Florida CON applications (AHCA service areas 1, 3E, 4A, 6B, 9B), as well as the acquisition and integration of the Citrus and Nature Coast programs into the VITAS Portfolio. Throughout her career, Husted has been a leader in creating company policies and procedures that improves patient care, and performing companywide quality assurance and regulatory compliance. She has been recognized on both a local and national levels including the President's Award for Excellence in Management.

Trustee At-Large: James Huysman, PsyD, LCSW, CCFT, Davie

James Huysman serves as the Chief Compassion Officer of WellMed Management Group and has been a fierce advocate for family and professional caregivers for over 15 years. He has almost 30 years of medical and behavioral health experience in nonprofit and for-profit corporate leadership roles. Dr. Huysman began his career with HCA hospitals and went on to work with OrNda and Tenet hospitals as a corporate Vice President of business development, driving clinical programming that integrated community services and clinics with medical, surgical and behavioral healthcare. Today he works as VP of Provider Relations and Government Affairs for WellMed Medical Management, a physician-owned, primary clinic organization based in San Antonio, TX. He writes for Caregiver SOS, [Connections](#), [JoanLunden.com](#), and blogs for [Psychology Today](#). An engaging and popular speaker, "Dr. Jamie" presents wellness workshops and training for providers and clinics throughout Southern Florida, to foster, encourage, and implement self-care and psychological safety practices within the WellMed network. In 2010, Dr. Huysman was one of a specially selected panel to craft the new "Standards for Social Work Practice with Family Caregivers of Older Adults." In 2009 the acclaimed NY Times bestseller, *Take Your Oxygen First*, which he co-authored was published, and in 2008 he was honored as the Florida Social Worker of the Year.

Trustee At-Large: Dr. Nicholas Joseph, Tampa

Dr. Nicholas Joseph is a geriatrician, healthcare executive, and nationally recognized leader in elder care delivery and innovation. He currently serves as Senior Vice President of Empath's Complete Care Division, supporting all programs for frail elders, including Suncoast PACE, Empath LIFE, GUIDE and geriatric primary care. He has expertise in geriatrics and value-based healthcare and

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has led PACE programs across the country. Dr. Joseph also holds a Nursing Home Administrator license, reinforcing his cross-disciplinary perspective on aging care. He earned his medical degree from Wayne State University, completed an internal medicine residency at Henry Ford Hospital, and went on to complete a geriatric medicine fellowship at Yale University.

Trustee At-Large: Marc Lei, Saint Augustine

With over two decades of experience in aging services, Lei brings a unique blend of clinical, operational, and leadership insight to his work. Lei began his career in 2002 as a Certified Nursing Assistant, later becoming a Licensed Practical Nurse. His early years, working all shifts in skilled nursing facilities, shaped his deep respect for the caregiving profession and the older adults we serve. Over time, Lei expanded his scope by working in several areas of healthcare, including home health, dialysis, hospital settings, and even with an insurance company. Those experiences have given him a well-rounded view of the healthcare continuum and the challenges older adults face as they navigate it. In 2013, Lei became a Licensed Nursing Home Administrator, and now serves as the Administrator of Brooks Rehabilitation's Bartram Crossing, a skilled nursing and rehabilitation facility in Northeast Florida. Lei is passionate about elevating care for older adults through person-centered practices, workforce development, and systems that prioritize both quality and dignity.

Trustee At-Large: Donna Melogy, MBA, Fernandina Beach

Donna Melogy has dedicated her professional career to programs that serve older adults and individuals with disabilities, bringing more than 30 years of experience in long-term care and home and community-based service programs. Most recently, she spent twelve years in various leadership roles within the Long-Term Care (LTC) program at Sunshine Health, a Florida Medicaid health plan and wholly owned subsidiary of Centene Corporation. In her final role as Vice President of Case Management, Melogy led the LTC case management and utilization management teams, overseeing a comprehensive care management program that served nearly 35,000 members with over 700 team members. Prior to her time at Sunshine Health, Melogy spent more than 20 years with Aging True, a nonprofit organization in Jacksonville, Florida, focused on supporting home-based independence for seniors across Northeast Florida. During her tenure, she held various leadership roles in finance and operations, culminating in her role as Chief Operations Officer. She now provides consulting services in the HCBS and Long-Term Services and Supports (LTSS) space, helping organizations achieve high-quality outcomes, meet regulatory and compliance requirements, and strengthen strategic operations. She holds a Master of Business Administration (MBA) from Jacksonville University.

Trustee At-Large: Brad Shapiro, MBA, Ft. Lauderdale

Brad Shapiro is Vice President of Long-Term Care for Sunshine Health, a subsidiary of Centene Corporation — a Fortune 25 multi-national healthcare enterprise. He has been with Sunshine Health as VP, Long Term Care since January 2022 and has more than 20 years' professional experience in Health Care. Shapiro's education includes a Master of Business Administration from the University of Michigan and a Bachelor of Science in Mechanical Engineering from the University of Minnesota. While with Sunshine Health, he has partnered with multiple community stakeholders and industry leaders to establish his strategic vision, operational objectives, and policies and procedures to ensure compliance with state contracts, related laws, regulations, and executive orders. He is accountable for budget, revenue targets, and profit & loss and has driven

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business transformation and application of technology to improve service and outcomes for our members.

Trustee At-Large: Miles Taylor, PhD, Tallahassee

Miles Taylor, Professor and Director of the Pepper Institute on Aging and Public Policy, Areas of Interest: Aging, Family, Health. Taylor is a sociologist, gerontologist, and demographer specializing in the areas of physical and mental health, life course disadvantage, population aging, and family dynamics. A secondary area of expertise surrounds applying and teaching longitudinal quantitative methodologies with relevance to life course questions. Her research primarily examines processes of advantage and disadvantage across the life course and their implications for health in older adulthood. Her research has been published in the Journals of Gerontology: Social Sciences, the Gerontologist, Journal of Aging and Health, and Social Science and Medicine and has received funding from the National Institute on Aging, Fulbright, the Social Sciences and Humanities Research Council of Canada (SSHRC), and the Claude Pepper Foundation. She is a fellow of the Gerontological Society of America (GSA), and recently served as Chair of the Section on Aging and the Life Course for the American Sociological Association (ASA). She has also been honored with numerous mid-career research, teaching, and mentoring awards from FSU and professional organizations in her field.

Trustee At-Large: Nicole Weaver, Jacksonville

Nicole Weaver is the Sr. Director of Medicare Growth Enablement at Florida Blue. Within the Medicare organization, she oversees the development and execution of programs that optimize sales and retention efforts, leads Go To Market activities and local market engagement, and drives the Medicare member communication stream and member website roadmap. She is born and raised in Jacksonville and currently resides in Jacksonville Beach with her husband and two children. While this is her first board seat, Weaver has 13 years of healthcare experience. She has a passion for serving seniors at work and within her local community. She also has a Bachelor's Degree from University of North Florida.