



# Protecting Key Family Information from AI-Driven Fraud



Glenn Shimkus, Co-Founder and CEO



## Glenn Shimkus

Co-founder & CEO

- Recognized expert in document management
- Co-founder and CEO, Cartavi (Acquired by DocuSign)
- Former VP Product, DocuSign
- Former VP of Innovation, National Association of REALTORS



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**[www.prisidio.com](http://www.prisidio.com)**

**If you had to care for a loved one, do you have access to the critical information needed by family members and medical providers?**

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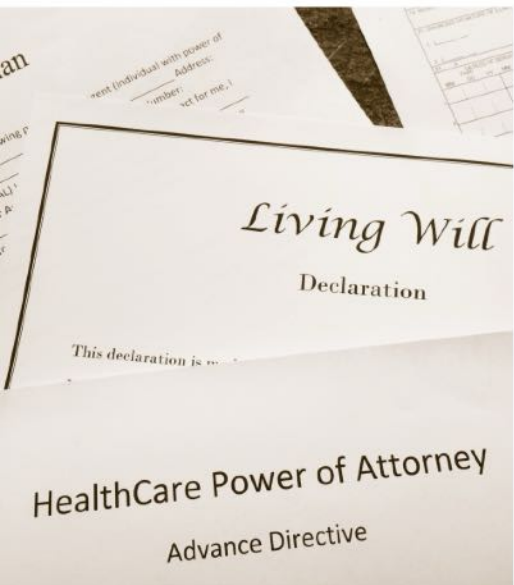


**Would you know what medications the person is taking?**

**Who's their cardiologist?**

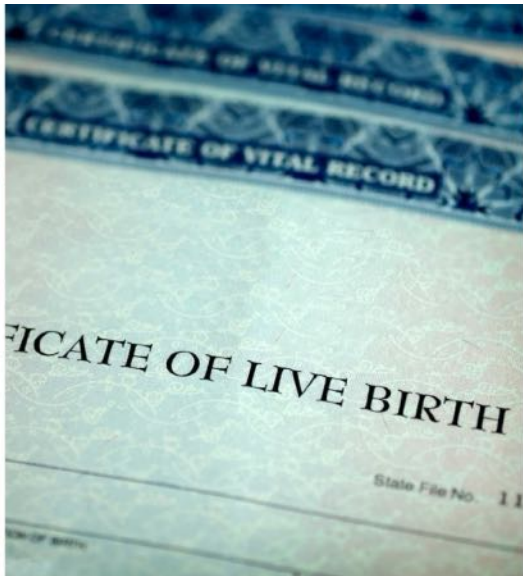
**Do you have access to their DNR and Power of Attorney?**

**Do you know their garage code?**



**If your home was  
destroyed by a natural  
disaster, would you be  
prepared to start  
rebuilding your life and  
filing insurance claims?**





**Would you have a copy of your insurance policy?**

**Do you have access to copies of your birth certificate and drivers license?**

**Have you documented the condition of your property?**

**Do know know what you had of value in your property? Could you prove what you had?**



**If a loved one was  
harmled or passed away  
unexpectedly, how  
prepared would you be?**





**Would you know if they have a Will? Where the original is stored?**

**Who their financial advisor is?**

**If they have a safe deposit box?  
... and where it's located?**

**Would you know that the pocket watch is a family heirloom?**



# Life depends on information



**Protecting Your  
Legacy**



**Caregivers**



**Disaster Prep  
and Recovery**



**Fraud Prevention**

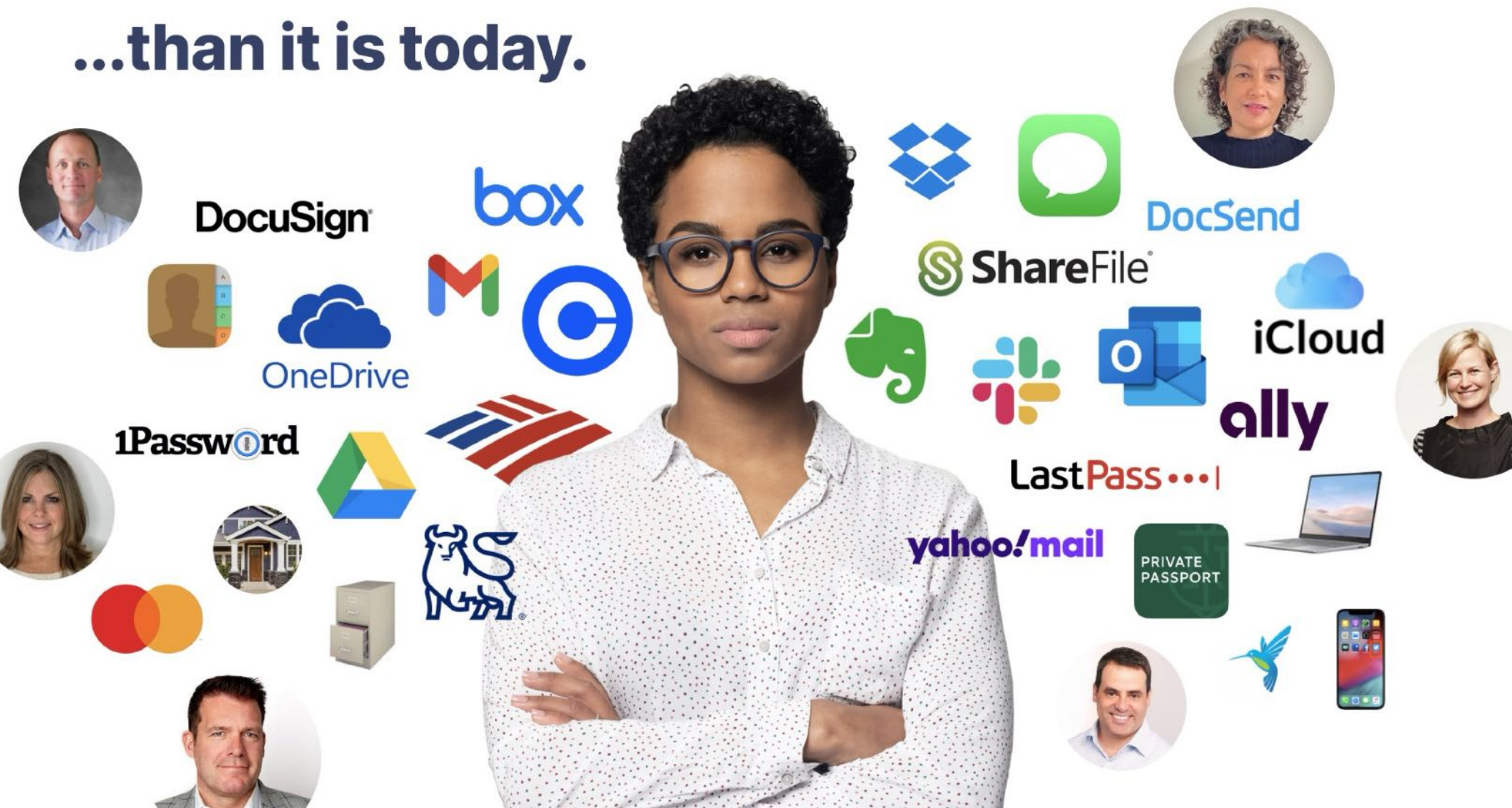


**Everyday Living**

# It used to be easier...



...than it is today.

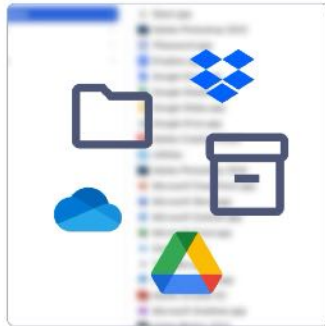




# The information burden has become a crisis



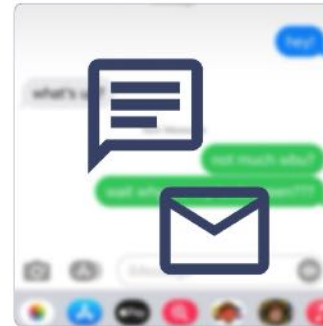
**The amount of information and documents we must manage continues to grow**



**The number of places we have information and documents are soaring**



**When we need our information, we often can't find it or can't access it on the go**



**We typically share our most important and sensitive information via email and text**



**When we pass, our loved one's struggle to track down our life – more and more is being lost forever**

# What's happening in the world today

## Aging Population



**126 M**

Americans over 50;  
36% of US population



**2029**

Projected more people over  
age 65 than under age 18

## Caregiving



**63 M**

American caregivers;  
up 50% since 2015



**70%**

Percent of caregivers that  
hold a job

## Natural Disasters



**60%**

US properties threatened  
by natural disasters



**23**

Billion-dollar weather  
disasters in 2025

## Fraud



**14 s**

Frequency of identity  
theft or fraud in the US



**4x**

Increase in fraud targeting  
older adults since 2020

## Why does this matter?

 **\$100 Trillion in wealth passing to generations over the next 25 years**

---



**\$1.65 T**

Unclaimed property assets held by US state treasurers



**\$70 B**

Unclaimed property assets held by US state treasurers



**15-18%**

Estimate of bitcoin mined that has been lost



**\$21 B**

Amount lost to cybercrime and scams in 2025

**IN THE NEWS**  
**MEDICARE**  
Rx DRUG PRICE  
NEGOTIATIONS

**YOUR HEALTH**  
**EASE CHRONIC PAIN**  
HOW THIS NERVE  
CAN HELP YOU HEAL

**YOUR MONEY**  
**SAVE ON GROCERIES**  
FIND GOOD DEALS  
AT THE DRUGSTORE

**YOUR LIFE**  
**LESS MESS!**  
DECLUTTER YOUR  
HOME IN 30 DAYS

**YOUR AARP**  
**GET FIT WITHOUT A GYM**  
RESOURCES TO HELP YOU  
EXERCISE ANYWHERE

# AARP Bulletin

AARP.ORG/BULLETIN | MARCH/APRIL 2026 | VOL. 67 | NO. 2

# FRAUD 2026

## YOUR GUIDE TO SPOTTING SCAMS

- ▶ Avoid These Surging Swindles
- ▶ 9 Simple Steps to Stay Safe
- ▶ 'I Lost It All to a Romance Rip-Off'
- ▶ Older Americans in the Crosshairs
- ▶ AARP Helps You Fight Back

**AARP Bulletin** MARCH/APRIL 2026 | \$2.50



**ASK DR. ADAM**  
**5 WAYS TO**  
**BOOST YOUR**  
**BRAIN POWER**



The New York Times

TECH FIX

# A.I. Is Making Scams Hard to Spot. Here's How to Protect Yourself.

A criminal could be masquerading as a celebrity, web store or family member asking for your money. Detecting scams requires a new approach.



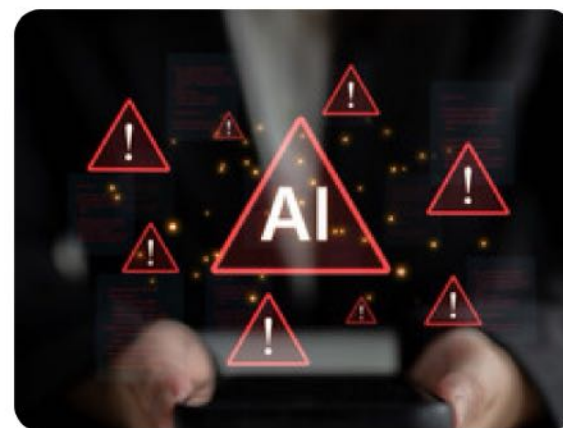
# The many faces of modern fraud



# Explosive growth in fraud and identity theft

- Americans reported nearly **\$21 billion in cybercrime and scam losses in 2025**, according to the FBI's Internet Crime Complaint Center (IC3).
- The Federal Trade Commission reported **\$15.9 billion in consumer fraud losses in 2025**, up sharply from prior years.
- Adults **60+ lost approximately \$7.7 billion in 2025 alone**, more than any other age group.
- More than **201,000 Americans over 60 filed fraud complaints** with the FBI in 2025.
- The **average reported loss for older victims exceeded \$38,000**, and more than 12,000 older adults lost over \$100,000 each.
- Investment and cryptocurrency scams are now the largest fraud category, generating more than **\$11 billion in crypto-related losses** in 2025.
- Fraud targeting older adults has reportedly **quadrupled since 2020**.

# AI is supercharging modern scams



# Fraud prevention starts with what you control



**Education**



**Protect Your Accounts**



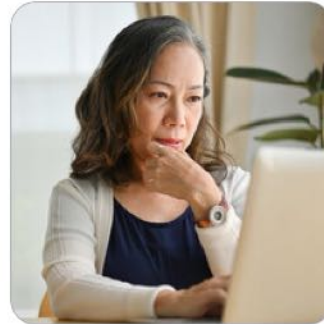
**Monitor Credit Reports**



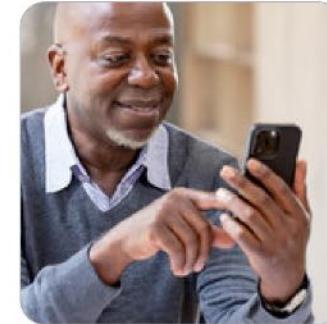
**Utilize Antivirus Software**



**Talk to Family**



**Slow Down Before Responding**



**Consider What You Share on Social Media**

## Often overlooked keys to fraud protection

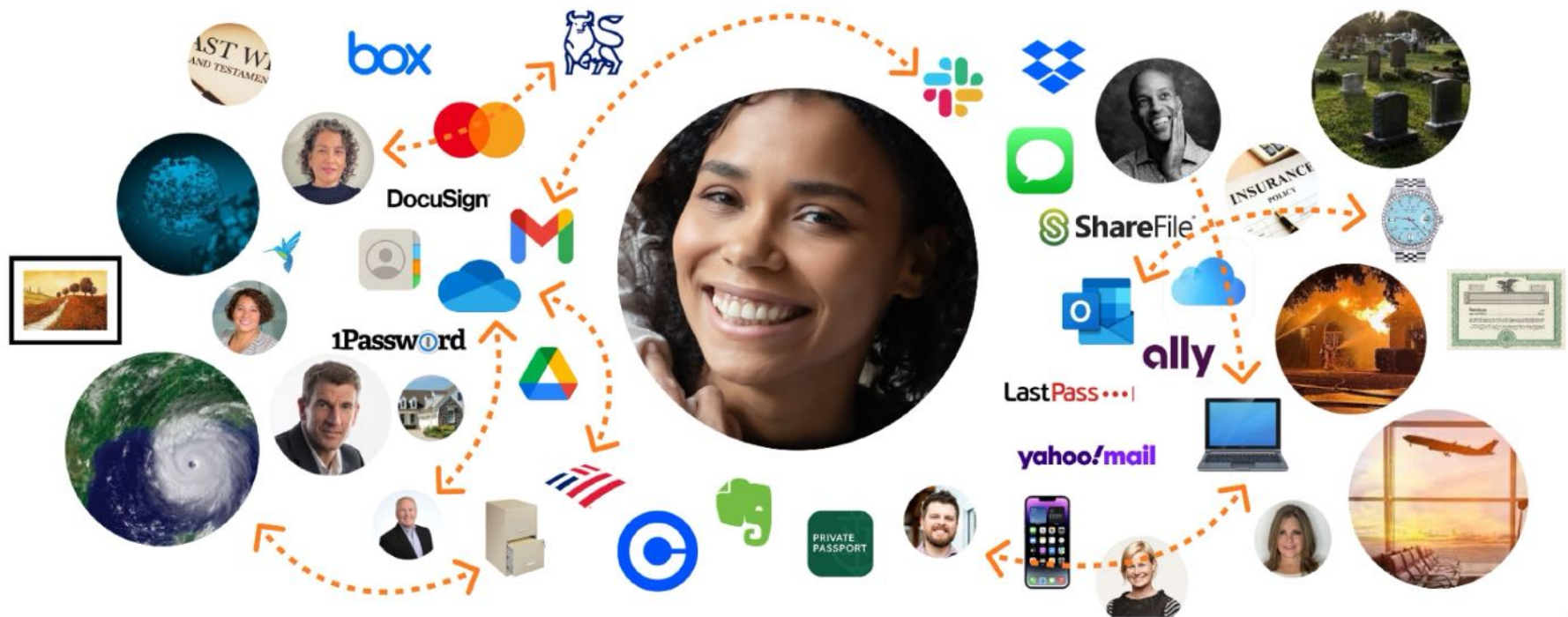


**Storing Information**

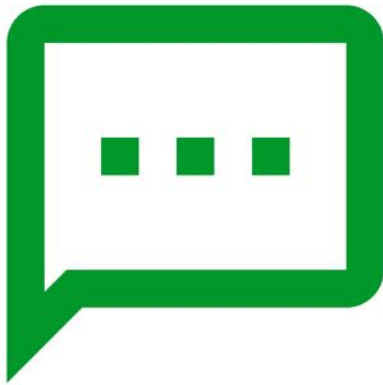


**Sharing Information**

# We're drowning in information — and where it lives



## How we share has serious consequences



## Consequences of sharing our information via text and email

- Lives on other people's devices
- No idea if they looked at it
- No idea who they shared it with
- No idea if they deleted it



**All resulting in a loss of control**

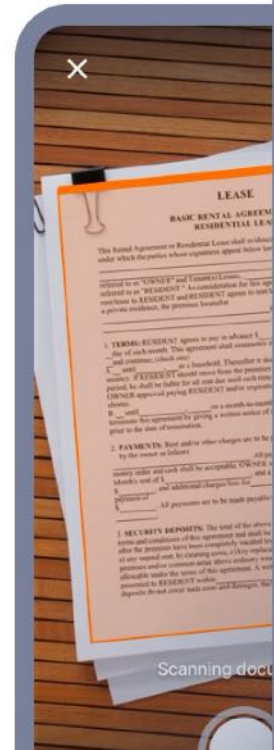
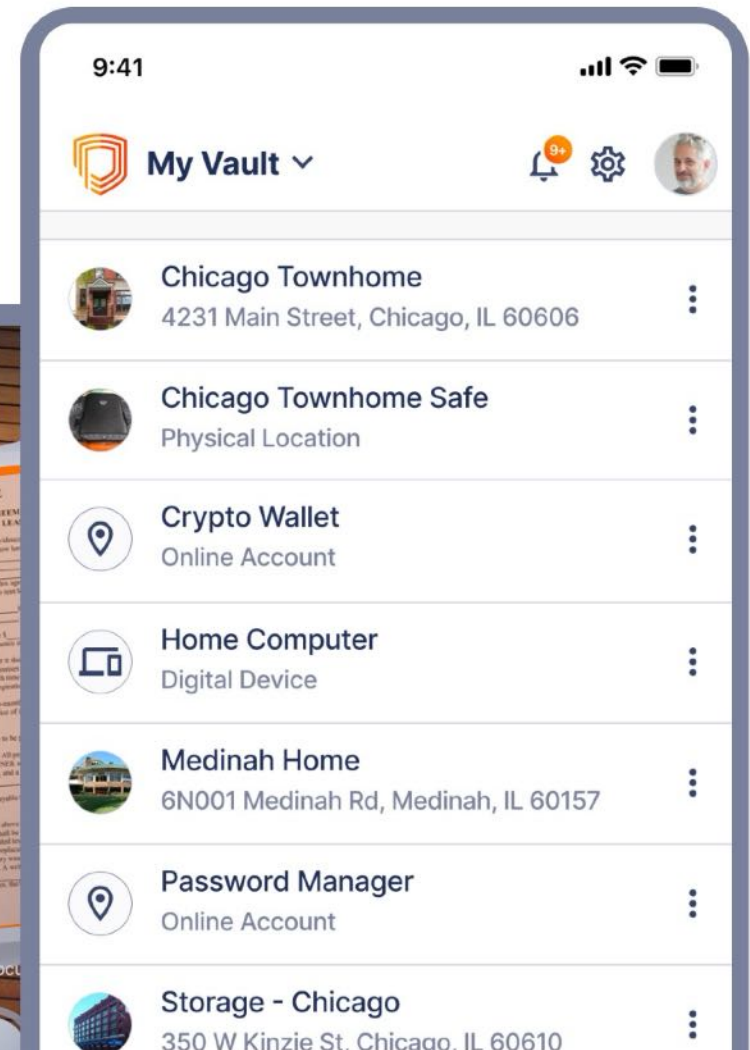


# Collect, protect, and share. Anytime, anywhere.

Securely organize the most vital pieces  
of your life with the most important  
people in it with Prisidio.



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## Prisidio helps you bring it all together



**What**

**+**



**Where**

**+**



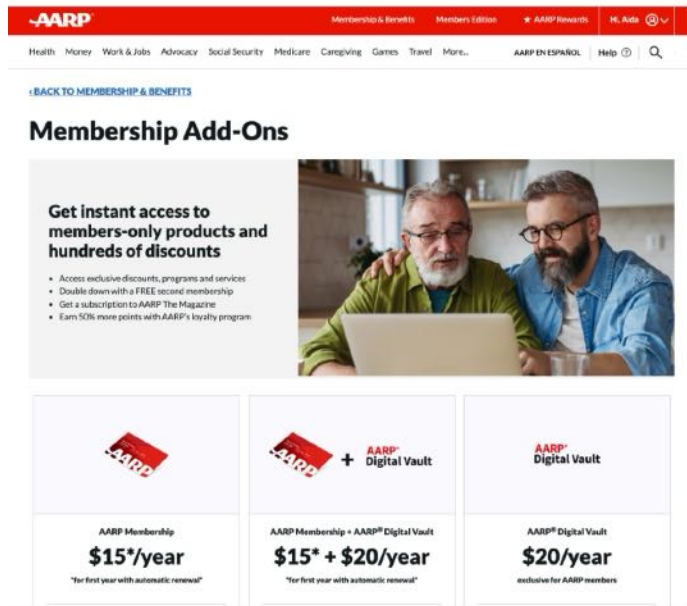
**Who**

**+**



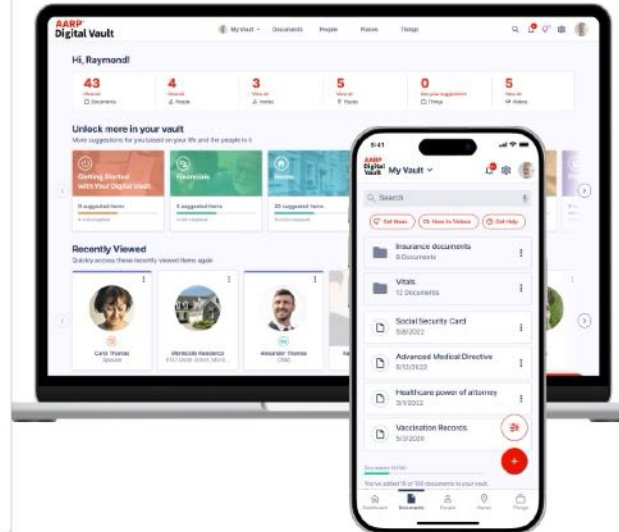
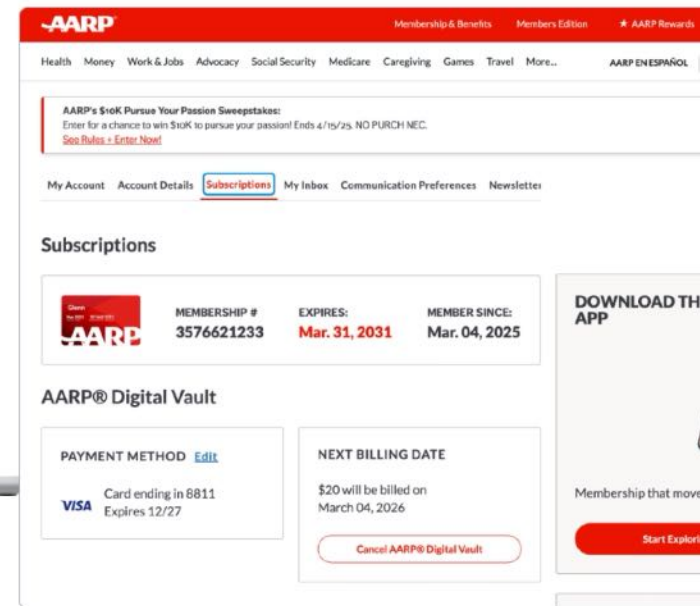
**Documents**

# We've established a 'social mission' partnership with AARP



The image shows the AARP website's 'Membership Add-Ons' section. At the top, there's a navigation bar with the AARP logo and links for 'Membership & Benefits', 'Members Edition', 'AARP Rewards', and 'Hi, Ada'. Below the navigation bar, there's a section titled 'Membership Add-Ons' with a sub-header 'Get instant access to members-only products and hundreds of discounts'. This section includes a list of benefits: 'Access exclusive discounts, programs and services', 'Double down with a FREE second membership', 'Get a subscription to AARP The Magazine', and 'Earn 50% more points with AARP's loyalty program'. Below this, there are three membership options presented in a grid:

| AARP Membership                                                                                                                                                  | AARP Membership + AARP® Digital Vault                                                                                                                                   | AARP® Digital Vault                                                                                                                                 |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|
| <br><b>\$15*/year</b><br><small>*for first year with automatic renewal</small> | <br><b>\$15* + \$20/year</b><br><small>*for first year with automatic renewal</small> | <br><b>\$20/year</b><br><small>exclusive for AARP members</small> |



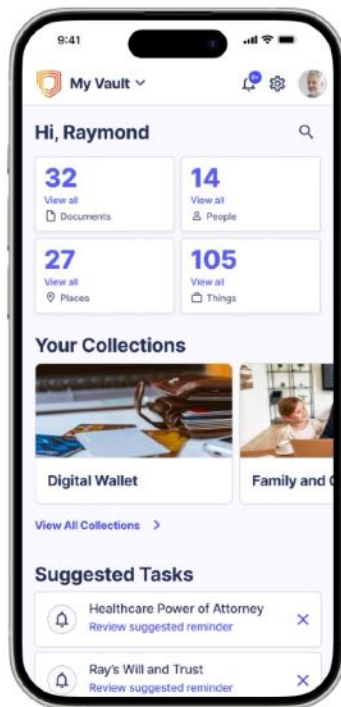
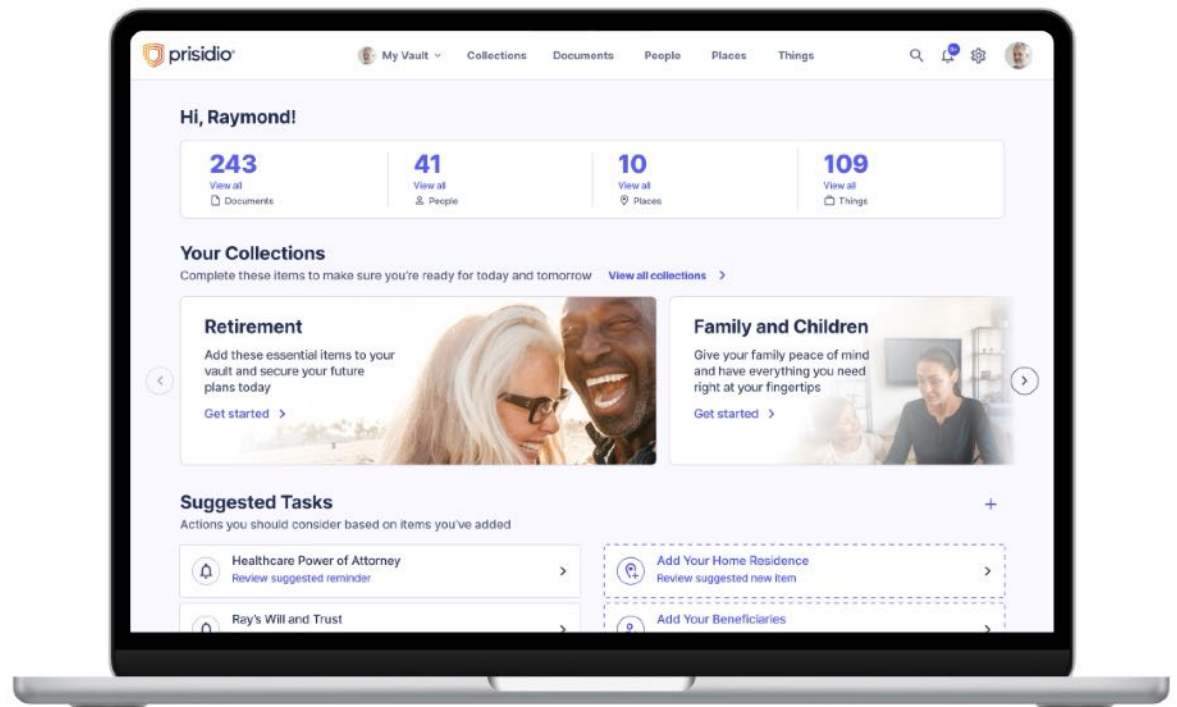
The image shows the AARP website's 'Subscriptions' and 'Digital Vault' section. At the top, there's a navigation bar with the AARP logo and links for 'Membership & Benefits', 'Members Edition', 'AARP Rewards', and 'Hi, Ada'. Below the navigation bar, there's a section titled 'Subscriptions' with a sub-header 'AARP's \$10K Pursue Your Passion Sweepstakes: Enter for a chance to win \$10K to pursue your passion! Ends 4/15/25. NO PURCH. NEC. See Rules + Enter Now!'. Below this, there's a 'My Account' section with links for 'Account Details', 'Subscriptions', 'My Inbox', 'Communication Preferences', and 'Newsletter'. The 'Subscriptions' section displays the following information:

| MEMBERSHIP # | EXPIRES:      | MEMBER SINCE: |
|--------------|---------------|---------------|
| 3576621233   | Mar. 31, 2031 | Mar. 04, 2025 |

Below this, there's a section titled 'AARP® Digital Vault' with a 'PAYMENT METHOD' section showing a 'VISA' card ending in 8811, expiring 12/27. There's also a 'NEXT BILLING DATE' section showing '\$20 will be billed on March 04, 2026'. A 'Cancel AARP® Digital Vault' button is visible. On the right side, there's a 'DOWNLOAD THE APP' button and a 'Start Explore' button.

How a Digital Vault Helps Protect Against Fraud

# Securely store your important documents and key details



## How a Digital Vault Helps Protect Against Fraud

# Safely share your important documents and key details

**Advanced Medical Directive**

Congratulations!

You've downloaded your free, state specific advance directive.

You are taking important steps to make sure your wishes are known. Please consider helping us keep this resource free.

Your generous support to the National Hospice Foundation allows us to continue to provide FREE resources, tools, and information to educate and empower individuals to access advance care planning, counseling, hospice and grief services.

Please share your support for our mission and consider making a tax-deductible gift to the National Hospice Foundation today.

Since 1993, the National Hospice Foundation has been dedicated to creating FREE resources for individuals and families facing a life-limiting illness, raising awareness for the need for hospice and palliative care, and providing ongoing professional education and skills development to hospice and palliative care professionals across the nation. To learn more, please visit [www.nationalhospicefoundation.org](http://www.nationalhospicefoundation.org).

You may wonder if a gift of \$25, \$50 or \$100 to the National Hospice Foundation would make a difference, but it is only because of the generosity of others like you that these FREE resources are made available.

Please consider supporting our mission by returning a **generous tax-deductible donation**. Every gift makes a difference! Your gift strengthens the Foundation's ability to provide FREE counseling and family resources.

Cut along the dotted line and use the coupon below to return a check contribution of the most generous amount you can send. Thank you.

YES! I want to support the important work of the National Hospice Foundation.  
\$25    \$50    \$100    Help us provide resources to hospice professionals  
Join us in making this advance directive...

**Insurance Card**

HEALTH INSURANCE

NAME [REDACTED]  
GROUP [REDACTED]  
1234567897273  
XX-XX-XXXX  
XX-XX-XXXX

**Contact List**

- Angela Thomas Child
- Carol Thomas Spouse
- David Thomas Child
- Melissa Davies Advisor
- Grace Valentine Advisor
- Alexander Thomas Child
- Reece James Advisor

**Carol Thomas Spouse Profile**

Profile   **Sharing**   Permissions   Activity

- Advanced Medical Directive ... / Documents
- Healthcare power of attorney ... / Documents
- Car Insurance - Toyota ... / Documents / Insuranc...cuments
- Kid's Life Insurance ... / Documents / Insuranc...cuments
- Chicago Apartment Insurance ... / Documents / Insuranc...cuments

## How a Digital Vault Helps Protect Against Fraud

# Safely share your important documents and key details

Email Document

×

Recipients

The recipients will receive a secure link to download the files.

Link Expiration

Select...

▼

Message

0 of 500 characters

Sending 1 document

Cancel

Send

Request Documents

×

Request files from someone without inviting them to your vault. The uploaded items will be added to the documents area in your vault. The people that upload documents will not have access to your vault.

Recipients

The recipients will receive a secure link to upload their files.

Link Expiration

Select...

▼

Message

Add a message (optional)

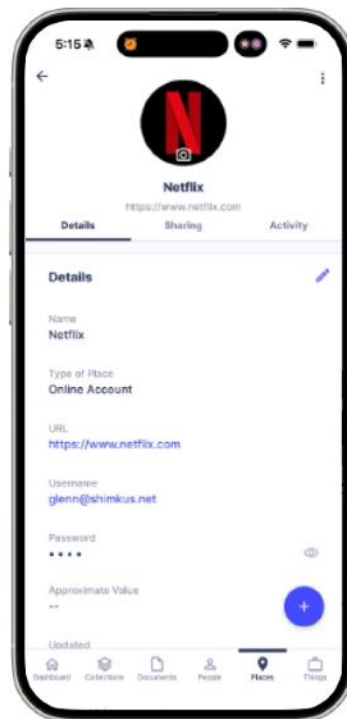
0 of 150 characters

Cancel

Send Request

## How a Digital Vault Helps Protect Against Fraud

# Safely store and share account information



|                                                                                       |                            |                                  |
|---------------------------------------------------------------------------------------|----------------------------|----------------------------------|
| AT                                                                                    | Angela Thomas<br>Child     | <input type="radio"/>            |
|    | Carol Thomas<br>Spouse     | <input checked="" type="radio"/> |
| DT                                                                                    | David Thomas<br>Child      | <input checked="" type="radio"/> |
| MD                                                                                    | Melissa Davies<br>Advisor  | <input type="radio"/>            |
|   | Grace Valentine<br>Advisor | <input type="radio"/>            |
|  | Alexander Thomas<br>Child  | <input checked="" type="radio"/> |
| RJ                                                                                    | Reece James<br>Advisor     | <input type="radio"/>            |

How a Digital Vault Helps Protect Against Fraud

Create and share a “Family Word”

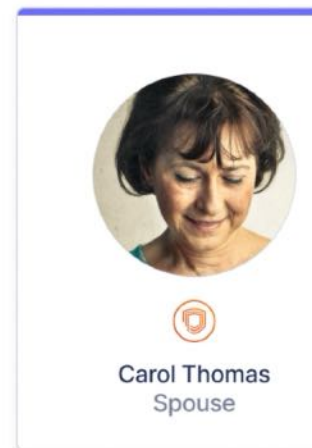


# How a Digital Vault Helps Protect Against Fraud

## Monitor access and activity



| Healthcare power ...attorney |                  |           |                                                                                |
|------------------------------|------------------|-----------|--------------------------------------------------------------------------------|
| ... / Documents              |                  |           |                                                                                |
| Preview                      | Details          | Sharing   | Activity                                                                       |
| AT                           | Angela Thomas    | 5/24/2026 | Viewed Healthcare Power of Attorney                                            |
| CT                           | Carol Thomas     | 5/20/2026 | Viewed Healthcare Power of Attorney                                            |
| DT                           | David Thomas     | 5/19/2026 | Replaced Healthcare Power of Attorney<br><a href="#">View Archived Version</a> |
| MD                           | Melissa Davies   | 3/24/2026 | Viewed Healthcare Power of Attorney                                            |
| GV                           | Grace Valentine  | 3/24/2026 | Viewed Healthcare Power of Attorney                                            |
| AT                           | Alexander Thomas | 3/20/2026 | Viewed Healthcare Power of Attorney                                            |
| RT                           | Raymond Thomas   | 3/20/2026 | Added Healthcare Power of Attorney                                             |



| Carol Thomas                                          |              |             |
|-------------------------------------------------------|--------------|-------------|
| Spouse                                                |              |             |
| Profile                                               | Sharing      | Permissions |
| Activity                                              |              |             |
| CT                                                    | Carol Thomas | 5/24/2026   |
| Viewed Raymond's Will and Trust                       |              |             |
| CT                                                    | Carol Thomas | 5/24/2026   |
| Viewed Healthcare Power of Attorney                   |              |             |
| DT                                                    | David Thomas | 5/22/2026   |
| Shared Healthcare Power of Attorney with Carol Thomas |              |             |
| CT                                                    | Carol Thomas | 5/1/2026    |
| Viewed Florida Condo                                  |              |             |
| CT                                                    | Carol Thomas | 5/1/2026    |
| Viewed Toyota Car Insurance                           |              |             |
| CT                                                    | Carol Thomas | 5/1/2026    |
| Viewed Condo Insurance                                |              |             |

How a Digital Vault Helps Protect Against Fraud

Temporarily suspend access

AT

Angela Thomas

5m ago

Added Birth Certificate



Carol Thomas

2h ago

Viewed Social Security Card



Raymond Thomas

Yesterday



Prisidio

Just Now

Alexander Thomas accessed your vault from Atlanta, United States at 5:02 PM



Grace Valentine

4d ago

Viewed Insurance Policy

DT

David Thomas

1w ago

Added Insurance Policy

Suspend User





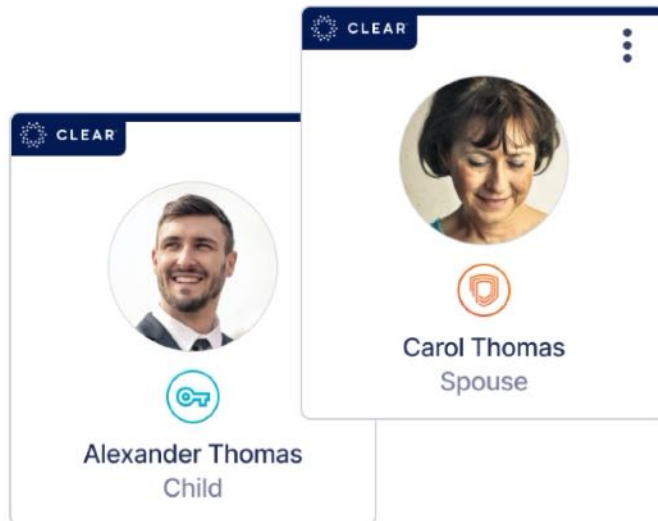
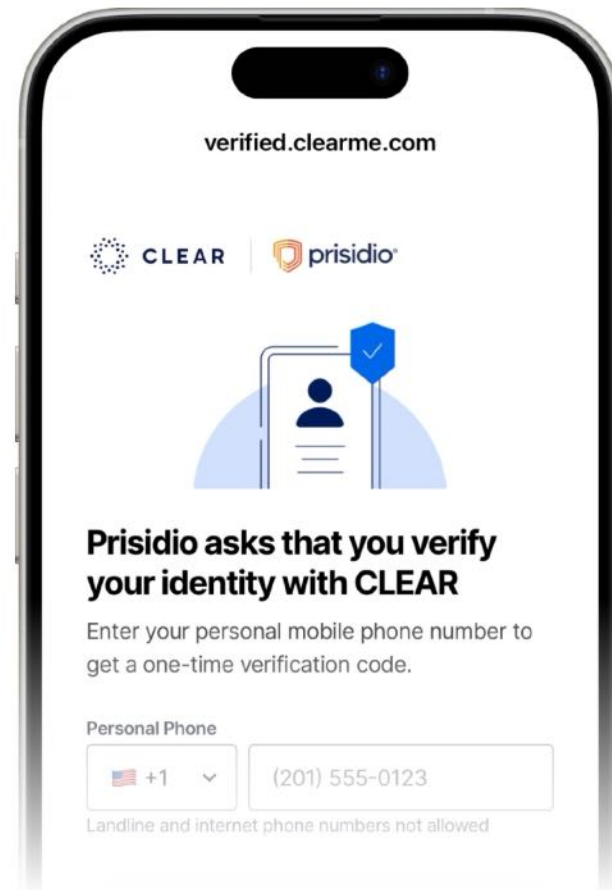
Suspended

Alexander Thomas

Child

How a Digital Vault Helps Protect Against Fraud

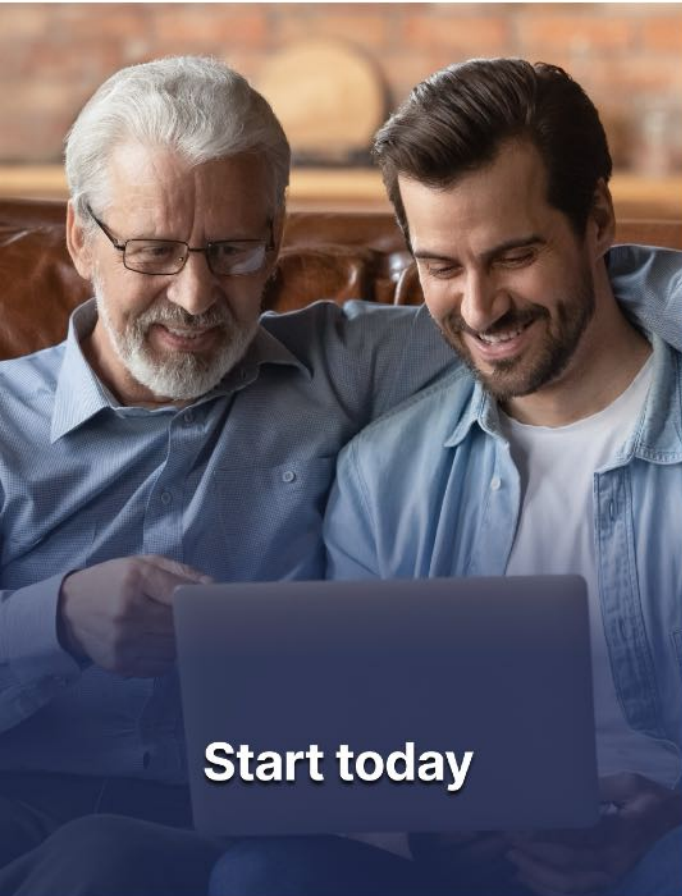
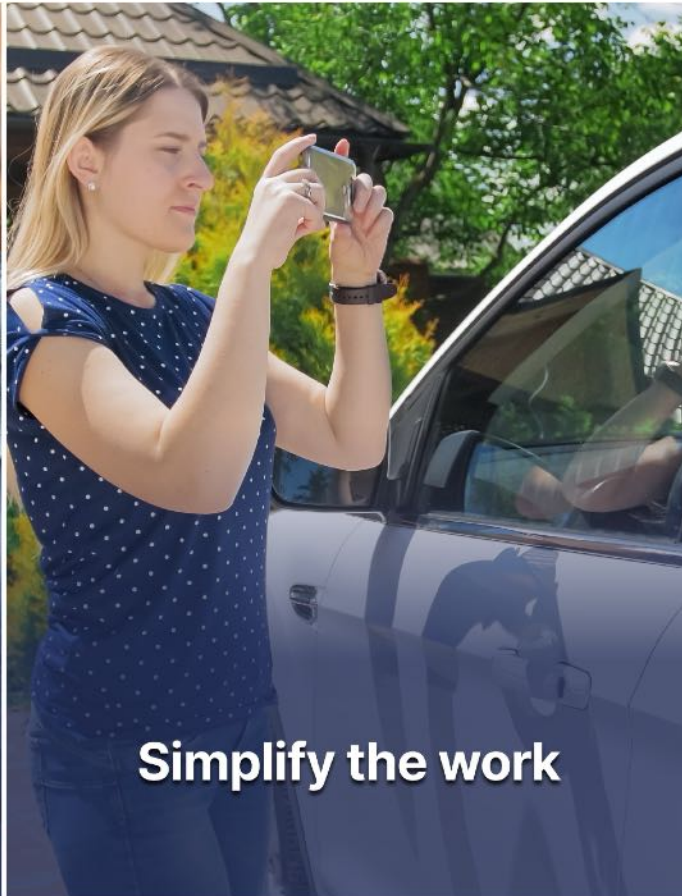
## A new level of trust and verification



**100%**



**Don't delay. Get started today.**





## Secure everything that matters, for everyone who matters.

Join us on our mission to make a difference in the lives of families and individuals — from their daily lives, to preparing for emergencies, and their eventual passing.



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