

# 2020-2021 Florida Council on Aging

## Officers

### **President: Christine Cauffield, PhD, Jacksonville**

Dr. Christine Cauffield is CEO of Lutheran Services Florida (LSF) Health Systems, the second largest Managing Entity in the State of Florida. LSF Health Systems provides funding and oversight for 47 behavioral health care organizations in a 23 county region serving Northeast and North Central Florida. Dr. Cauffield also serves as Vice President of Substance Abuse and Mental Health for LSF. She has developed national Best-Practice models that include in-home/on-site care, out-patient, inpatient and acute care hospital based units. She serves on the Board of Directors for the Brain Injury Association of Florida and on the Florida Smart Justice Alliance. Dr. Cauffield received her doctorate degree in Clinical Psychology from Florida Tech University and completed her Internship and Post-Doctoral Residency at Harvard Medical School, where she specialized in Geriatric Neuropsychology. Dr. Cauffield is a Leadership Alumna and has written numerous articles and book chapters on senior behavioral health issues. She has appeared on CNN Nightly News, ABC Prime Time, AP Press and several other national and international media.

### **President-Elect: Teresa (Terri) Barton, MBA, Jacksonville**

Teresa Barton is CEO of Aging True Community Senior Services, the Community Care for the Elderly (CCE) lead agency in Duval County and Clay County. Aging True also provides programs and services designed specifically to address the health, nutritional, financial, housing, and social well-being of seniors and adults with disabilities. Last year, Aging True, in partnership with Community Hospice & Palliative Care, initiated a PACE program for Northeast Florida, PACE Place. Barton serves as Trustee and Treasurer for the partnership. She is also a Board member for Penney Farms Retirement Community. Barton is the Past-President of the CCE Coalition of Florida. She served as a Board member and President of the Florida Association of Aging Services Providers (FASP), and is a member of Florida Council on Aging (FCOA). Barton holds a Master's Degree of Business Administration from Jacksonville University.

### **Secretary: Karen Deigl, MA, Vero Beach**

Karen Rose Deigl is the President/Chief Executive Officer for the Senior Resource Association, a position she has held since 2006. The Senior Resource Association is a non-profit organization providing activities, education and services benefiting older and disabled adults in Indian River County. In addition, the organization is contracted as the community transportation coordinator by the Board of County Commissioners providing both door to door demand response and mass transit for residents of the county. Deigl holds a Bachelor of Science Degree in Health Administration from Florida Atlantic University and a Master's Degree in Health Administration from the University of Florida. Deigl and her staff received the Urban Community Transportation Coordinator of the Year Award 2011 and 2016, and the 2018 Urban Community Transportation System of the Year Award from the Florida Transportation Commission. In 2014, she received the Civic Professional Woman of the Year award from the Junior League of Indian River County. In November 2016, Deigl was elected as an Indian River County Hospital District Trustee. Deigl is devoted to enhancing the quality of life and well-being of our community residents through her work with Senior Resource Association and her volunteer contributions with multiple organizations both at state and local levels.

### **Treasurer: Andrea Busada, Oakland Park**

Andrea Busada is the Director of the Broward County Elderly and Veterans Service Division. In addition to being the Community Care for the Elderly (CCE) Lead Agency for Broward County, the Division also provides mental health case management, a transitional housing program, two consumer-directed stipend programs, Veterans services, emergency financial assistance, PEARLS, and OAA Title III E caregiver training and support to approximately 3,200 Broward County residents each year. The Behavioral Health Section of the agency received COA accreditation in March 2019. She is currently the President of the Florida Association of Aging Services Providers (FASP) Board of Directors, the Treasurer of the Florida Council on Aging (FCOA) Board of Trustees, the FASP representative on the State Plan on Aging Advisory Group, a member of the Broward Dementia Care and Cure Initiative Task Force, and

# 2020-2021 Florida Council on Aging

serves as the Human Services Branch Deputy Director during emergency activations. She holds a Bachelor of Science Degree in Business Management from the University of Maryland Robert H. Smith School of Business.

## **Immediate Past President: Charles F. Robinson, JD, Clearwater**

Charles F. Robinson is a Board Certified Elder Law Attorney who has specialized in planning for the elderly, disabled and people with special needs for over 30 years. He has served on the Area Agency on Aging of Pasco-Pinellas, Inc. Board for over 30 years, twice as President, once as Treasurer and is currently serving as Vice-President. He also is on the Board of Directors of the BayCare Alliant Hospital. He is a past member and Vice Chair of the Florida Department of Elder Affairs Advisory Council. He is a member and Past Chair of the Elder Law Section of the Florida Bar. Robinson served for several years on the American Bar Association's Commission on Law and Aging. He has won numerous awards and honors from the Florida Bar while advocating for the elderly, including their Lifetime Achievement Award. He is a graduate of the University of Florida for his BA and Juris Doctorate Degrees. Robinson has been a practicing attorney in Clearwater since 1967. In 2016, he affiliated with the Special Needs Lawyers, PA firm in Clearwater.

## **DISTRICT REPRESENTATIVES**

### **District I Representative: John Clark, Pensacola**

John Clark is President/CEO of the Council on Aging of West Florida, a position he has held since 1974. Under his leadership, the Council on Aging has experienced significant growth in home and community based services to the older population of Escambia and Santa Rosa Counties, serving over 2,200 elders each year. Clark has an undergraduate Degree from St. Michael's College in Vermont and a Master's Degree in counseling from Troy State University. He served five years on active duty as an officer in the Air Force. Clark holds numerous positions in local and state organizations including Immediate Past President of the Florida Association of Aging Services Providers. He is a former President of the Florida Council on Aging and a current board member. In 1997 and again in 2013, he received the Dr. Carter Osterbind Outstanding Florida Council on Aging Member of the Year Award. Clark was also appointed by Governor Lawton Chiles in 1991 to serve on the original work group responsible for providing recommendations on the administrative structure for the State of Florida Department of Elder Affairs. He is a Paul Harris Fellow in the Pensacola Rotary Club, Vice President of the Escambia County Coordinated Transportation Committee, President of the PSA I Aging and Disability Resource Coalition and member and former President of the Escambia County United Way Directors' Association.

### **District II Representative: Sheila Salyer, MA, Tallahassee**

Sheila Salyer has been privileged to serve in the aging field for 34 years on the local, state, and national levels. As manager of the City of Tallahassee Senior Services and Director of the nationally accredited Tallahassee Senior Center (TSC) and Foundation, she oversees programs that address active living, optimal aging, and social fitness, including the award-winning UPSLIDE program and the Age Friendly Tallahassee project. Almost immediately after COVID-19 closed buildings across the country, the TSC Team transitioned their very busy schedule of classes and activities to virtual platforms, continuing to keep older adults engaged, and minimizing the potential for social isolation. Salyer serves on the National Senior Center Accreditation Board, the FCOA Board of Trustees, and the FSU Institute for Successful Longevity Advisory Council. She is a past president of the Florida Association of Senior Centers and was instrumental in helping make senior centers part of Florida Statutes. Salyer began her career in aging with senior volunteer programs at Elder Care Services. She holds a Bachelor's Degree in Sociology and Gerontology from Miami University in Oxford, Ohio, and a Master's Degree, from Miami University.

### **District III Representative: Laurence Solberg, MD, Newberry**

Dr. Laurence M. Solberg is a geriatrics education and clinical outcomes researcher in the Malcom Randall VA Medical Center, NF/SG VHS with an appointment in the Geriatric Research, Education and Clinical Center (GRECC) in Gainesville, Florida. He has led the program to certify the NF/SG VHS as an Age-Friendly Health System through the Institute for Healthcare Improvement focusing on "What matters most" to older adults in healthcare. Dr. Solberg is also

# 2020-2021 Florida Council on Aging

a faculty member at the University of Florida College of Nursing. He has held multiple leadership positions including the Vice Chair for Clinical Operations, chief of Geriatric Medicine, and the Ruth Jewett Professor of Geriatric Medicine at the University of Florida College of Medicine in the Department of Aging and Geriatric Research from 2013-2019. He was the chair of the UF Health/Shands Hospital ethics committee from 2016-2019. Dr. Solberg earned his medical degree from the Jagiellonian University in Krakow, Poland. He completed his residency training in internal medicine and fellowship training in geriatric medicine at Yale University School of Medicine in New Haven, Connecticut. Prior to moving to Florida, Dr. Solberg was a faculty member at Vanderbilt University School of Medicine in Nashville, Tennessee; Harvard School of Medicine; Tufts University School of Medicine in Boston, Massachusetts; and practiced geriatric medicine at the Lahey Clinic in Burlington, Massachusetts. Dr. Solberg has published multiple articles and book chapters and his research focuses on delirium in the older adult. He is an advocate for older adults and for health systems to be more age-friendly.

## **District IV Representative: Janice Ancrum, Fernandina Beach**

Janice Ancrum is the President/CEO of the Nassau County Council on Aging, Inc., where she is responsible for providing an array of services and programs to seniors in Nassau County such as home health, home delivered and congregate meals, adult day healthcare, senior center activities, educational programs and the county's only public transportation – NassauTRANSIT. Ancrum has 34 years of combined government and non-profit experience, and has held leadership positions for 30 years. A graduate of the University of Florida, she brings a wealth of skills in grants management, program compliance and collaborations with various community partners and agencies to promote the upward mobility and well-being of others. Ancrum was recently selected to participate in a nationwide year long training course sponsored by Bank of America's Neighborhood Partnership Initiative. Some of her community involvement include: United Way, Girl Scouts of America, Northeast Florida Community Hospice, YMCA and Barnabas Board of Directors. She currently serves on the Board of Directors for Baptist-Nassau Hospital. In January of 2017, she was appointed by Governor Scott to the Department of Elder Affairs (DOEA) Advisory Council to assist the Department in making pertinent decisions regarding the well-being of seniors throughout Florida. Ancrum is a native of Fernandina Beach, and has a daughter Janeecee and grandson Jaylen.

## **District V Representative: VACANT**

## **District VI Representative: Ingrasherese 'Ingra' Gardner, MA, Sebring**

Ingra Gardner is the Executive Director of NU-HOPE Elder Care Services, Inc. in Sebring, Florida, the Lead Agency of Home and Community-Based Services and Older Americans Act agency for Highlands and Hardee Counties. NU-HOPE provides support to seniors and their caregivers, which prevent premature long-term care placement. Gardner has spent over 20 years in aging services. She has served on the Board of Directors of The Palms Foundation of Sebring, the only aging-focused community foundation in Highlands County. Gardner is a Master Trainer for Powerful Tools for Caregivers, and brought this evidence-based caregiver training to Highlands County. Gardner's areas of interest are assistive technology for seniors who are blind or visually-impaired and senior pet ownership. She developed and hosted, 'Aging in the Heartland', a radio show that brought local information and resources to its listeners. She holds a Bachelor's Degree in Sociology (dual minor in Psychology and Gerontology) from Iowa State University and a Master's Degree in Gerontology from The University of Illinois, Springfield.

## **District VII Representative: Marsha Lorenz, MA, Orlando**

Marsha Lorenz has been a leader in Florida aging services for over 30 years. She serves as President/CEO of Seniors First, Inc., a 53 year old not-for-profit senior service agency in Central Florida. Seniors First provides nutrition programs, in-home support services, Guardianship and Stepping Stone Medical Equipment Bank, all designed to help Central Florida seniors remain independent and in their own homes for as long as possible. Lorenz is responsible for all corporate operations of the multiple federal, state and local grant programs and provides leadership, accountability and oversight for a planned system of efficient, cost effective and consumer responsive services. She also directs all fundraising, development, and strategic planning activities. Lorenz currently serves on the Heart of Florida United Way Steering Committee and is the Secretary and Scholarship Chair for Florida Executive Women. Prior to working with seniors,

# 2020-2021 Florida Council on Aging

Lorenz worked in a variety of settings including drug and alcohol treatment, children services, and medical social work. She has an undergraduate degree in Social Work from The Ohio State University and a Masters in Guidance and Counseling from Rollins College.

## **District VIII Representative: Erin McLeod, Sarasota**

Erin McLeod is President & CEO for Senior Friendship Centers, (CFS) a regional nonprofit with a \$17 million+ annual budget that has served seniors, families, caregivers and promoting health, dignity and quality of life throughout the journey of aging since 1973. She began in 2004 as SFC's Director of Communications, became Chief Operating Officer in 2006, Senior VP in 2012, and was appointed as the organization's second President and CEO in January 2016. McLeod holds a Bachelor's Degree in public relations from the University of Florida and has completed nonprofit management and development/fundraising coursework. Her broad experience career base includes consulting, healthcare, hospitality, public speaking and nonprofit. A Sarasota resident for 37 years, she currently serves as a Trustee for the Florida Council on Aging, a Board member of the Charitable Gift Planners of Southwest Florida, and a Board member for the Greater Sarasota Chamber of Commerce. Past board roles have been as Chair of the Sarasota County Seniors Advisory Council, and member of the Economic Development Council, President of the local chapter of the Florida Public Relations Association and on the state Board for Florida Public Relations Association, a Board member of Charitable Gift Planners of Southwest Florida, Habitat for Humanity Sarasota, and active member of Sarasota County COAD, Community Alliance, Junior League of Sarasota Advisory Board, and leadership roles for a variety of other community organizations.

## **District IX Representative: Pamela Wiener, PhD, West Palm Beach**

Pamela Wiener is Director of the Guardianship Program at Alpert Jewish Family and Children's Service in West Palm Beach. Prior to that, she was Elder Care & Crisis Manager of the West Palm Beach Housing Authority and Managing Director of it's non-profit, Pine Ridge Holistic Living Center. She is the Immediate Past President of the Partnership for Aging of Palm Beach County and has served on that board in other capacities. Dr. Wiener served on the Advisory Council of the ADRC of the Treasure Coast and the Palm Beaches. She holds a BA in foreign languages (Adelphi University), an MSSW (University of Texas/Arlington), and a PhD in social welfare from the University at Albany, SUNY. She started her social work career in volunteer management, and her gerontology career in an adult day care setting in Jerusalem. She has worked in Israel, NY, TX, ME, CA, and FL and is trilingual. She is a Registered Guardian.

## **District X Representative: Katrina Davenport, MS, Miramar**

Katrina Davenport is the Community Services Director with the Community Services Department at the City of Miramar. In this role, she directs the development, administration and supervision of the Department in order to ensure the effective management of the City's social and community services programs. She is the Project Director of the Southcentral/Southeast Focal Point (SCSEFP) which includes two senior centers and an adult day care center. Serving the south central and southeast sectors of Broward County. She has developed and prepared operating procedures, grant proposal applications and monitors the on-going activities associated with such grants. She maintains National Accreditations when awarded. An advocate for our senior population, Davenport supports programs and services that assist seniors with healthy aging and the ability to remain independent in their homes. Davenport has more than 10 years of experience in counseling and social work and holds a Master of Science Degree in Mental Health Counseling from Nova Southeastern University.

## **District XI Representative: Horacio Soberon-Ferrer, PhD, Miami**

Dr. Horacio Soberon-Ferrer is Vice President for Finance and CFO for Florida Community Care where he is responsible for managing all the financial operations of the plan. From October 2014 to May 2018, he was the Director of Medical Economics at Independent Living Systems, LLP (ILS) in Miami, and was also the relationship lead for Community Care for the Elderly program. Prior to joining ILS, Dr. Soberon-Ferrer was with the Alliance for Aging in Miami from 2007 through 2014, where he served as CFO and Vice President of Finance, Planning and Strategic Initiatives. From 1999 through 2007, he was with the Florida Department of Elder Affairs (DOEA) where he served concurrently as Director of Planning and Evaluation and Director of the Florida Office of Long Term Care Policy. While at DOEA, he was lead for

# 2020-2021 Florida Council on Aging

all issues requiring demographic and financial analytics. He also had responsibility for initial implementation of the Aging and Disability Resource Centers and working with the State Medicaid Agency to transition the Fee for Service Medicaid HCBS waivers to managed care. Prior to moving to Florida, Dr. Soberon-Ferrer was a Senior Researcher with AARP in Washington D.C. and was a Professor of Consumer Policy and Finance with the University of Maryland College Park. His research interest was in the areas of Economics of Aging and Elder Financial Abuse. He is the author of several published studies in these areas. He has a PhD in Applied Economics, and a MS in Management Science from Clemson University and an undergraduate degree in Actuarial Science from the National University of Mexico. His volunteer work includes Florida State Executive Council Member representing Southeast Florida, Florida Council on Aging and Board Member with Florida AARP representing South Florida.

## **TRUSTEE AT-LARGE**

### **Trustee At-Large: Barbara Anderson, Naples**

Barb Anderson is one of the original founders and owners of Mom's Meals and was instrumental in the startup, growth, and current success of the organization. Founded as a family business in 1999 with the goal of preparing and delivering nutritious meals directly to private homes, she has served on various boards, committees and programs around the country with the goal to advocate and educate on the importance of delivering nutritious food to people in need. Anderson's day-to-day responsibilities provided company-wide leadership by developing and supporting the direction of the company, now a national leader in health advocacy and aging-in-place services. While remaining family operated, Mom's Meals has grown into an industry leading, nationwide platform for home delivered, refrigerated meal programs. She graduated from Iowa State with a BS in Nutrition and Fashion Design. Her passion for nutrition and commitment to family and community support are some of the foundational principles that still guide Mom's Meals. Anderson originally helped prepare meals for aging parents and in-laws to allow them to eat healthy and remain at home. As she and her family saw how important healthy meals are for other people in their community, they started working with the state of Iowa supporting its Medicaid program. Anderson spent the following years traveling the state and country advocating for home delivered meals and programs to support the health and independence for seniors and other groups at risk for health inequality. Twenty years later, Mom's Meals is now a national leader providing delicious and healthy meals to individuals in all 50 states.

### **Trustee At-Large: John Barger, Tampa**

John Barger started his 20-year career with Humana as a Finance Manager in corporate finance and has since held several leadership positions within Humana. For the past 5 years, Barger has been the President of Humana's National Medicaid Segment focused on deploying integrated care capabilities empowered by a deep community engagement model. Humana has roughly 10,000 associates based in Florida and is deeply committed to Florida and to improving the health of the members and communities they serve. Barger is a University of Wisconsin graduate, and resides in Tampa.

### **Trustee At-Large: Lisa L. Bretz, MSW, Tallahassee**

Lisa Bretz is the Executive Director of the Area Agency on Aging for North Florida, Inc. d/b/a Advantage Aging Solutions. She is responsible for oversight of day-to-day operations and coordination of programs and services for elders in a fourteen county planning and service area. She has been working in the non-profit sector for over twenty-five years, having started her career as a case manager for Elder Care Services, Inc., a Community Care for the Elderly Lead Agency in Leon County. In addition to her role as Executive Director of Advantage Aging Solutions, Bretz serves on several boards, including serving as Vice President of the Florida Association of Area Agencies on Aging and Immediate Past President for United Partners for Human Services. Bretz received her MSW degree from Florida State University.

# 2020-2021 Florida Council on Aging

## **Trustee At-Large: Laura Cantwell, MS, St. Petersburg**

Laura Cantwell is an Associate State Director for Advocacy and Outreach based out of St. Petersburg. She leads AARP Florida's work on livable community issues and is the state liaison on AARP's Network of Age Friendly Communities and States, which currently includes the State of Florida and 29 Florida communities. Cantwell serves on several statewide coalitions and committees, such as the Florida Transportation Plan and Strategic Intermodal System Plan Steering Committee. Previously, she worked as AARP Florida's lead on health care and consumer policy issues. Cantwell holds an MS in Aging Studies from Florida State University. She is a graduate of Leadership Florida's Connect Class VII.

## **Trustee At-Large: Luisa Charbonneau, MBA, Jacksonville**

Luisa Charbonneau is an accomplished senior executive in the healthcare arena with more than 30 years of leadership experience in healthcare. She has proven expertise in healthcare policy, strategy development, financial and operational improvement and product innovation. Charbonneau is currently providing advisory services to organizations that are focused on health, fitness and community engagement within the Senior Market. Most recently she has been a senior advisor to Peerfit, Inc., a leading provider of innovative wellness and fitness programs, and she has been instrumental in expanding their program into the Medicare Advantage market. She was formerly, the Vice President of Government Markets for Florida Blue where she was responsible leading Florida Blue's Medicare Advantage, Medicare Supplement, Medicare Stand Alone Prescription Drug Plans, and Medicaid programs serving over 675,000 Floridians. Prior to joining Florida Blue in 2015, she served as Vice President and General Manager of Government Programs for Coventry Health Care of Florida/ Aetna's Florida market. Charbonneau's prior experience includes senior engagement manager in the Health Plan Strategy and Operations practice of Deloitte Consulting, President and CEO of FEI Behavioral Health and over 10 years of executive experience with Humana. Throughout her career, she has been instrumental in the launch and management of subsidiary companies and innovative products and services. Charbonneau has extensive health policy and hospital management expertise through her service of more than two decades in the U.S. Air Force as a Medical Service Corps officer, eventually retiring with the rank of Colonel. Charbonneau holds an MBA from the University of Pittsburgh and a BS in Healthcare Administration from Penn State University. She has also completed a post-graduate certificate in leadership, military strategy and international affairs from the Air War College at the Maxwell Air Force Base.

## **Trustee At-Large: Harvey Dikter, JD, Jacksonville**

Harvey Dikter is President & Chief Executive Officer of GuideWell Source and its Family of Companies. Dikter also serves as a member of the Board of Directors of GuideWell Source, First Coast and Novitas. First Coast and Novitas are administrative services processors for government-sponsored healthcare programs such as Medicare. In this role, Dikter sets the strategy and vision and provides executive and strategic leadership for the GuideWell Source Family of Companies. He has accountability for overall operational and financial results. He serves on the Board of the Florida Health PAC and as the lead director for its strategic investment committee. In addition, Dikter also serves as a member on a number of enterprise advisory boards. Prior to joining the company, Dikter worked for Exelon Corporation in Philadelphia, where he held several senior leadership roles including Executive Vice President of several subsidiary companies. During his career, he has acquired extensive knowledge in overseeing operational divisions, developing corporate strategy and handling corporate growth. His prior legal experience focused on mergers and acquisitions, corporate matters and managing relationships with state and federal regulatory boards. Dikter is involved with several social and business organizations including the Chamber of Commerce in Jacksonville, Florida and Harrisburg, Pennsylvania, and is a Board member of the Ponte Vedra YMCA and formerly a Board member of Jewish Family and Community Services of Jacksonville, having served as Chair of its finance committee for six years. Dikter holds a Bachelor of Science in Business Administration from Bryant University, a Juris Doctorate degree from Widener University School of Law, and a Master of Laws in taxation from New York University School of Law. He is also licensed to practice law in New Jersey, Virginia, Pennsylvania and the U.S. Tax Court.

# 2020-2021 Florida Council on Aging

## **Trustee At-Large: Denise Gammonley, PhD, LCSW, Winter Park**

Denise Gammonley is Professor of Social Work in the College of Health Professions and Sciences at the University of Central Florida (UCF). As a member of the Aging, Disability and Technology Faculty Cluster at UCF, her research focuses on promoting person-centered care for older adults and caregivers by training the eldercare workforce and enhancing the quality of psychosocial interventions delivered in health settings. Dr. Gammonley served on the Florida Pioneer Network long-term care culture change organization for over ten years. In recognition of her expertise in curriculum innovation and the scholarship of teaching and learning, she was recognized by the National Center for Gerontological Social Work Education as an expert trainer and mentor. Dr. Gammonley obtained her PhD from the University of North Carolina-Chapel Hill and her MSW from Florida State University. She is a licensed clinical social worker and a Fellow of the Gerontological Society of America and National Academies of Practice.

## **Trustee At-Large: James Huysman, PsyD, LCSW, Davie**

James Huysman, PsyD, LCSW, has been a fierce advocate for family and professional caregivers for over 15 years. He has almost 30 years of medical and behavioral health experience in nonprofit and for-profit corporate leadership roles. Dr. Huysman began his career with HCA hospitals and went on to work with OrNda and Tenet hospitals as a corporate Vice President of business development, driving clinical programming that integrated community services and clinics with medical, surgical and behavioral healthcare. Today he works as VP of Provider Relations and Government Affairs for WellMed Medical Management, a physician-owned, primary clinic organization based in San Antonio, TX. He writes for Caregiver SOS, [Connections](#), [JoanLunden.com](#), and blogs for [Psychology Today](#). An engaging and popular speaker, “Dr. Jamie” presents wellness workshops and training for providers and clinics throughout Southern Florida, to foster, encourage, and implement self-care and psychological safety practices within the WellMed network. In 2010, Dr. Huysman was one of a specially selected panel to craft the new “Standards for Social Work Practice with Family Caregivers of Older Adults.” In 2009 the acclaimed NY Times bestseller, *Take Your Oxygen First*, which he co-authored was published, and in 2008 he was honored as the Florida Social Worker of the Year.

## **Trustee At-Large: Kevin Kenney, MBA, Jacksonville**

Kevin Kenney has more than 25 years of health care experience and currently serves as the Vice President of Business Performance for Florida Blue's Medicare Division. Kenney's career began at the University of California San Diego (UCSD), where he collaborated with some of the world's leading orthopedic surgeons to research and publish on the impact of lumbar and cervical spine strength. From there, he joined Accenture's Health and Life Sciences practice, where he worked on the company's earliest disease and chronic care management programs and led the development of its Medicare Advantage capabilities. Kenney's career has focused on building programs that allow the individual to better manage their health and navigate a complex health system. He grew up in St. Petersburg, FL and currently lives in Jacksonville with his wife, Heather, and two sons, Alec and Andrew. Kenney holds a Bachelor of Science degree and a Master of Business Administration from the University of Florida. He serves on the University of Florida's Board of Advisors for the Center of Supply Chain Management.

## **Trustee At-Large: Carlos Martinez, Miami**

Carlos Martinez is President and Chief Executive Officer of United HomeCare (UHC). Previously, Martinez served for seven years as Chief Financial Officer and Director of Operations. Prior to joining UHC in 2008, Martinez served as Chief Financial Officer for the Alliance for Aging for Dade and Monroe Counties. He also served as Vice President of finance and administration for a large hospice provider and director of finance and business strategy development for a managed care organization. Prior to entering the health care field, Martinez served as audit manager for one of the top accounting firms. He also worked as the director and controller of one of the largest real estate developers. A graduate of Saint Thomas University, Martinez holds a Bachelor's Degree in accounting and received his Associate's Degree in business administration from Miami Dade College. He is also a certified public accountant (State of Texas) and a member of the Texas Society of Public Accountants. Martinez is an active member and contributor in the Greater Miami Chamber of Commerce, Home Care Association of Florida, Florida Council on Aging, and many other groups. Martinez was also selected to receive the 2016 South Florida Hispanic Chamber of Commerce's Hispanic Leadership Award in the

# 2020-2021 Florida Council on Aging

President's Distinguished Community Service Award category recognizing his many years of professional service helping our community's seniors.

## **Trustee At-Large: Elizabeth Miller, ARNP, MBA, Tampa**

Elizabeth Miller is President and CEO of Florida Sunshine Health and Wellcare. In this role, Miller is responsible for the company's Florida Medicare and Medicaid health plans, including plan strategy, regulatory compliance, network management, sales and marketing, medical management, finance and administration. Previously, she served as the Florida plan's Chief Operating Officer, leading the teams responsible for network management, health services, behavioral health and organization training. She joined WellCare in March 2012 as Vice President, Product Operations in Florida. Prior to that, Miller held roles with increasing levels of responsibility for Genesis Healthcare, a national Long Term Care company and network development and health service roles with United Health Group. A certified nurse practitioner, she began her career as an oncology clinical nurse and transitioned into managed care after completing her Master's in Business Administration at the Wharton School at the University of Pennsylvania. She currently serves on the state's Telehealth Advisory Council and on the Board of Trustees of the Florida Council on Aging.

## **Trustee At-Large: Andrew Molosky, MBA, FACHE, CHPCA, Temple Terrace**

Andrew Molosky is the President and Chief Executive Officer of Chapters Health System, one of the nation's premier community-based care delivery systems. Chapters Health is a progressive leader in delivering innovative risk-bearing programming, hospice, palliative care, home health, durable medical equipment, and pharmacy services designed to improve the lives of those affected by advancing age and illness. Molosky is responsible for the overall leadership, strategic operations, fiscal health and growth of the organization and for ensuring that strategies and initiatives are aligned and directed toward the achievement of its vision and mission. He has served in senior leadership positions in the post-acute areas of hospice, home care and community-based services for the last 18 years. Prior to joining Chapters, he was President and Chief Operations Officer of UnityPoint at Home in Des Moines, Iowa. He received his Masters of Business Administration from Ken Blanchard School of Business Administration at the Grand Canyon University in Phoenix. Molosky holds his Fellowship from the American College of Healthcare Executives. Additionally, he holds certifications from the Duke University Palliative Care Partnership, the Hospice Education Network and Hospice Palliative Care Administrator Certification. Molosky and his wife, Amberly, have two boys. In addition to serving on local community boards focusing on the arts, he enjoys a myriad of outdoor activities including boating, scuba diving and is an avid triathlete.

## **Trustee At-Large: Alexis Nguyen, MBA, Tampa**

Alexis Nguyen is a social entrepreneur with more than three decades of executive health care experience. The owner of Assisting Hands Gulf Coast, Nguyen is recognized as a trailblazer in providing innovative home care and compassionate solutions to aging in place. Assisting Hands, headquartered in Tampa, FL, provides seniors—and those needing non-medical assistance (in-residence care) so that they may remain independent, safe and comfortable in their own homes. Nguyen opened Assisting Hands in 2014 with two employees and within six years grew her workforce to 350. Recently, Nguyen founded OnSite Screenings, focusing on delivering a comprehensive suite of services to prevent the spread of the coronavirus and fight COVID-19 by helping businesses reopen safely. Prior to owning Assisting Hands Gulf Coast, Nguyen oversaw a team of clinicians who helped 1.5 million federal employees in 14 states gain access to health care and medical treatments. Under her leadership, Nguyen implemented new initiatives that resulted in a significant drop in the utilization of benefits while members got their treatments. Additionally, she managed large-scale information technology investments of \$165 million and projects for a Fortune 500 healthcare insurance company, saving the company millions of dollars while enhancing customer and provider experiences. She holds a Master's degree in Business Administration from Keller Graduate School of Management and a Bachelor of Science degree in Decision Information Science from the University of Florida.

## **Trustee At-Large: Rick Owen, Tallahassee**

Rick Owen is President of United Way of Florida in Tallahassee. In this role, Owen manages a network of 28 local United Ways representing all 67 counties in Florida. Additionally, he oversees statewide partnerships and corporate

# 2020-2021 Florida Council on Aging

development; leads and directs corporate policy; provides statewide leadership, disaster preparedness and response; and is the leading voice to help communicate the power of the United Way organizations throughout the State. Owen has served on various boards and committees and is a staunch advocate for veterans and seniors. He holds a Master's Degree in Human Resource Management, a Bachelor's Degree in Professional Aeronautics, as well as Master Certificates in Strategic Leadership, Organizational Management, and Human Resource Management.

## **Trustee At-Large: Peggy Pettit, RN, Miami**

Peggy Pettit is an Executive Vice President of VITAS Healthcare. She has more than 35 years of experience in hospice and palliative care management. Registered Nurse, Pettit joined VITAS in 1983 and rose through the ranks, holding positions of field/inpatient nurse, team manager, patient care administrator, general manager, and Vice President of California locations. She was then promoted to the company's first Vice President of Patient and Family Services, as well as Education and Training. In 2002, Pettit became the Chief Operating Officer and Executive Vice President, a position she held until 2011, when she assumed her current role. Pettit reports directly to Nick Westfall, CEO, and is involved in national business and academic relationships, and represents VITAS on numerous Boards. In the past, Pettit served as a Founding Board member of the Foundation for Hospices Sub Saharan Africa, The Duke Institute on Care at the End of Life, the Fuqua School of Business Health Sector Advisory Council, and NHPCO's regulatory and membership committees. She has been certified as a Health Care Compliance professional, and is a certified trainer for both the End of Life Nursing Education Consortium (ELNEC) and the Education for Physicians in End of Life Care (EPEC). Currently, Pettit represents VITAS by serving with the following Boards: CHAP (Community Health Accreditation Partner), Chair Emeritus; National Alliance For Grieving Children (NAGC), Board member and Florida Hospice and Palliative Care Association, Executive Committee member.

## **Trustee At-Large: John Steve Whitworth, Lake Placid**

Steven Whitworth is a native Floridian growing up and living in Southeast Florida until moving to Lake Placid in 2007. Whitworth has a BA in Organizational Management from Ashford University and has worked for Florida Power and Light (FPL) for 31 years. Most of this time has been in the Customer Service division. He currently acts as the Lead Assist Program Area Manager. His role is to be the liaison between his company and about 200 agencies from Collier to Manatee counties who assist residents with their energy burden. Whitworth has been involved with the following organizations in a voluntary capacity or as a representative of FPL: Donate Life Florida / UM Life Alliance, Placid Lakes Home and Property Owners Association, Area Agency on Aging for Southwest Florida, DeSoto Leadership Council, United Way Suncoast, National Energy & Utility Affordability Coalition (NEUAC), and Coalition for Affordable Energy for All (CAEA). He is married with 5 children and seven beautiful grandchildren. His second oldest son, Kyle, passed away when he was seventeen back in 2002 from a brain aneurysm. His son saved three lives through organ donation. He and his wife are dedicated advocates and work closely with Donate Life at the University of Miami / Life Alliance organization. Two of his boys are members of the Florida National Guard and have served our country overseas in Afghanistan, Iraq and Djibouti, Africa. His oldest is an Engineer for FPL and Whitworth's only daughter is a teacher. His parents are in their 80's. He is experiencing the challenges of having aging parents, and the caregiving required to keep them safe and well. Whitworth loves living by the lake and getting a little bass fishing in when he can.